

以
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為
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以
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醫



年 報
2025

THAT
CARE : CURES



本著「以醫為愛・以愛為醫」的精神，

彰顯神的慈愛和平安。

To preach God's love and peace through
the spirit of "Care that Cures."



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何永業教授工程師 Ir Professor HO Wing Ip

醫院董事會主席
Chairman of the Board of Evangel Hospital

「滿招損，謙受益。」這句出自《尚書》的古訓，時刻提醒我們在取得成就時要保持謙卑。過去一年，播道醫院迎來創院六十週年的重要里程碑。在慶祝與感恩的同時，我們也必須審視香港醫療市場的變化，以及這些變化對本院帶來的深遠影響。

過去一年，香港經濟持續下滑，對醫院財務造成直接挑戰。市民消費意欲減弱，加上部分香港人北上深圳求醫，令本地私營醫療市場規模略為縮小，競爭更趨激烈。與此同時，香港醫院管理局於2026年初開始上調公立醫院費用，令部分原本未能負擔私營醫療服務的市民轉向私營市場，這既為我們帶來潛在的新病人，亦同時對醫院的收費策略和服務定位構成考驗，我們必須更靈活地應對市場變化。

面對這些風險與挑戰，我們必須坦誠審視播道醫院的強項與弱點。我們的強項在於深厚的基督教價值觀、優良的護理傳統、以及員工對病人的真誠關懷。然而，我們

也必須承認，醫院設施老化、服務空間有限，一直是制約我們發展的瓶頸。正因如此，重建計劃對我們未來的發展至關重要。我欣然向大家報告，2025年7月18日，城市規劃委員會正式批准播道醫院申請，將重建後的大樓高度放寬至香港主水平基準以上114米。這項批准標誌着過去六年在新醫院設計上的努力得到認可，也為我們邁向現代化、智慧化醫院的願景打下堅實基礎。



我深信，
只要我們持守「以醫為愛·以愛為醫」的初心，
必能克服重重困難，讓播道醫院的服務更上一層樓。

I am confident that as long as we remain true to our founding mission, “Care that Cures”, we will overcome every challenge and raise our service to new heights.

“Pride brings loss, while humility brings gain.”

This ancient teaching from The Book of Documents (Shangshu) reminds us to remain humble even in times of achievement. Over the past year, Evangel Hospital celebrated a significant milestone with its 60th anniversary. As we rejoice and give thanks, we must also reflect on the changing landscape of Hong Kong’s healthcare and the profound impact these changes have on our hospital.

In the past year, Hong Kong’s economy has continued to decline, posing direct financial challenges to hospitals. Consumers have become conservative spending, and some Hong Kong residents have opted to seek medical care in Shenzhen, Chinese Mainland. As a result, the local private healthcare market has slightly contracted, with competition becoming increasingly intense. Meanwhile, in 2026, the Hospital Authority introduced Public Healthcare Fees and Charges Reform, this shift has prompted some patients, who previously could afford public but not private services, to turn to the private healthcare sector. While this

brings us potential new patients, it also presents challenges to our pricing strategy and service positioning. We must therefore respond flexibly to these market developments.

Facing these risks and challenges, we must honestly evaluate our strengths and weaknesses. Our strengths lie in our deep-rooted Christian values, our strong tradition of compassionate nursing, and the genuine care our staff show toward patients. However, we must also acknowledge the limitations we face: our ageing facilities and limited space have long been constraints on our development. For this reason, the hospital’s redevelopment project is essential to our future growth. I am pleased to report that, on 18 July 2025, the Town Planning Board officially approved our application to relax the height of the new hospital building to 114 metres above Principal Datum. This approval recognizes six years of dedicated design and planning efforts and lays a solid foundation for our vision of becoming a modern and smart hospital.



重建只是播道醫院發展藍圖的一部分，更重要的是我們如何凝聚共識、齊心前行。2025年12月13日星期六，我們舉行了員工集思會。會上，同事們提出了許多寶貴意見，充分展現了大家對醫院的愛心與期盼。那份願意同心協力、把醫院辦得更好的熱誠，令我深受感動。我深信，只要我們持守「以醫為愛·以愛為醫」的初心，必能克服重重困難，讓播道醫院的服務更上一層樓。

展望未來，我們既要努力籌款把握重建帶來的契機，也要靈活應對經濟波動與市場變化的挑戰。在上帝的帶領之下，在董事會毫無保留的支持之下，我呼籲全體員工同心一致，以謙卑服侍的心，繼續提升服務質素，讓播道醫院的口碑更佳、財務更健康、令我們服務的市民更加滿意。

「你們要將一切的憂慮卸給神，因為他顧念你們。」
（彼得前書5:7）願我們緊記，無論面對順境或逆境，上帝必與我們同行，引領播道醫院走在祂的旨意之中，成為社區的祝福。

何永業



「你們要將一切的憂慮卸給神，因為他顧念你們。」
(彼得前書5:7)

“Cast all your anxiety on Him because He cares for you.”
(1 Peter 5:7)

Redevelopment is only part of Evangel Hospital's broader development blueprint. More importantly, we must build unity and move forward together. On Saturday, 13 December 2025, we held a Staff Retreat, where colleagues shared many valuable ideas, reflecting their love and hope for the hospital. I was deeply moved by everyone's enthusiasm and willingness to work hand in hand to make our hospital better. I am confident that as long as we remain true to our founding mission, "Care that Cures", we will overcome every challenge and raise our service to new heights.

Looking ahead, we must seize the opportunities brought by redevelopment through active fundraising, while staying agile to economic fluctuations and market changes. Under God's guidance and with the unwavering support of the Board, I urge all our staff to serve with

humility, continue enhancing service quality, enhance the hospital's reputation, strengthen our financial health, and ensure greater satisfaction to the people we serve.

“Cast all your anxiety on Him because He cares for you.” (1 Peter 5:7) May we always remember that no matter in good times or bad, God walks with us, leading Evangel Hospital to follow His will and become a blessing to our community.





徐兆恒醫生 Dr. CHUI Siu Hang Billy

院長兼醫務行政總監
Hospital Superintendent cum
Chief Medical Executive

2025年標誌著本院創辦60週年。在反思這個里程碑時，我們再次被提醒一直以來的創院使命和目的：透過為社區提供「全人關懷·盡心醫治」的醫療服務，彰顯神的慈愛與平安。過去六十年來，社區的需要經歷了巨大的變化。香港已由急性傳染病主導的年代，步入因應人口老化，令慢性疾病、退化性疾病以及癌症大幅增加的年代。因此，醫療照護的重點亦有所轉變——由治療疾病到預防疾病，再到促進長期健康。

在2025年，本院順利獲得「澳洲醫療服務標準委員會」於各個領域的全面認證，再次肯定我們在質素與安全方面的堅持。這一年，我們的病人服務持續加強，錄得95%的滿意度。員工發展亦有所提升，培訓講座數量較過去增加超過50%。此外，我們的教育項目亦擴展至長者照護為主的議題，包括生死教育、持久授權書及預設醫療指示等。我們所有的家庭醫學醫生均接受了額外訓練，以便更全面地支援病人。

另一個重點是我們首次與本地學校合作，提供流感疫苗接種服務，將疾病預防進一步推展至社區。同時，播道醫院的手機應用程式亦加強功能，讓病人能夠更方便地下載並閱覽過往的醫療檢查紀錄，讓病人可以更容易索取和掌握自己的健康資訊，加強透明度。

今年院慶的主題「以醫為愛·以愛為醫」(Care that Cures) 蘊含更深的目的：讓我們所服侍的人，不僅在身體上得到醫治，也能在靈性上重新與上帝建立關係。我們盼望，無論是病人還是員工，都能在播道醫院的旅程中，經歷到「以醫為愛·以愛為醫」的精神。



我們盼望，無論是病人還是員工，
都能在播道醫院的旅程中，
經歷到「以醫為愛·以愛為醫」的精神。

We hope patients and staff alike continue to experience
this spirit of Care that Cures throughout their journey
with Evangel Hospital.

Year 2025 marks the 60th anniversary of the founding of our Hospital. As we reflect on this milestone, we are reminded of our enduring mission and purpose—to preach God's love and peace through providing holistic and compassionate healthcare services to our community. In the last six decades, the needs of our community have undergone remarkable transformation. We have moved from an era of acute infectious diseases to one defined by an ageing population and the growing prevalence of chronic illness, degenerative disease and cancer. Healthcare has thus shifted its focus—from treatment to prevention and promotion of long-term well-being.

In 2025, our team was awarded full accreditation on all categories (EQUIP7 Standards) by the Australian Council on Healthcare Standards (ACHS), reaffirming our commitment to quality and safety. Patient services strengthened throughout the year, reflected in a 95% satisfaction rate. Staff development also advanced, with training seminars increased by more than 50% from previous years. Our education programmes expanded to cover issues focused on elderly care, such as life and

death education, enduring powers of attorney and advance medical directives. All family physicians received further training to better support patients in these areas.

A key highlight was our first partnership with local schools to provide influenza vaccination, extending preventive care to the community. Meanwhile, enhancements to our hospital mobile app now allow patients to download and review their past medical investigation records, giving them greater access, transparency and control over their health information.

Our anniversary celebration theme 'Care that Cures' carries a deeper aim: that those we serve may find healing not only in body, but also in spirit, restoring their relationship with God. We hope patients and staff alike continue to experience this spirit of Care that Cures throughout their journey with Evangel Hospital.



關於播道醫院 About Evangel Hospital



播道醫院是一所非牟利私家醫院。它始於基督教醫療事工，由1960年代起在九龍城以診療所模式營運。醫院於1965年搬遷至現址，並正式命名為播道醫院。

播道醫院的整體營運由中國基督教播道會總會辦事處執行委員會所委任的董事會成員負責。

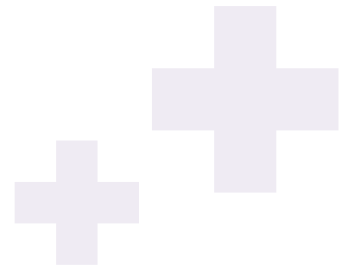
播道醫院的總樓面面積為3,917平方米，高五層，設有57張住院病床、3張日間病床、4間手術室和3間內窺鏡室。本院為病人提供全面的醫療服務，透過全人醫治照顧病人的身心社靈需要。透過優質關懷的醫療服務，本院彰顯上帝的慈愛，並傳揚耶穌基督的福音。

除了醫院大樓，本院亦透過設於醫院鄰近的中醫診所、視光中心、心理評測及輔導中心擴展其服務。這些服務是播道醫院重要組成部分。

Evangel Hospital (the Hospital) is a non-profit private hospital that began as a medical ministry, operated a small medical centre in Kowloon City in the 1960s. The Hospital relocated to its existing current site in 1965 and was officially named Evangel Hospital. A Board consisting of members appointed by the Executive Committee of the Headquarters of Evangelical Free Church of China is responsible for the overall operation of the Hospital.

With a total gross floor area of 3,917m², the 5-storey hospital building houses 57 inpatient beds, 3 day beds, 4 operating theatres and 3 endoscopy rooms. The Hospital provides a broad range of healthcare services delivered holistically to address the physical, psychological, social and spiritual needs of patients. The Hospital is dedicated to offering high-quality medical care that reflects God's compassion and the spirit of the Gospel of Jesus Christ.

The Hospital extends its mission through several associated services, including a Chinese Medicine Clinic, an Optometric Centre and a Psychological Assessment and Counselling Centre nearby, all of which form an integral part of the Hospital's continuum of care.



播道醫院並無政府資助，以自負盈虧方式運作。醫院營運盈餘用於發展優質而可負擔的醫療服務。本院會接收不同用途的捐款，以改善設施和購買設備。

本院院牧部一直致力服侍病人和病人家屬，以及醫院員工之靈性需要，並與一群完成培訓的「醫天使」義工隊合作，於醫院和社區關心病人及其家庭。

面對香港人口老化及慢性疾病增加的挑戰，本院正積極推進重建計劃。城規會於2025年7月批准放寬建築物高度限制後，醫院正朝向興建一座現代22層大樓邁進，大幅增加樓面面積、病床數目、手術室及引入智慧醫院元素，確保服務不中斷，並進一步提升未來醫療水平。



Operating without government subvention, the Hospital is fully self-financing. Surpluses from its operations are reinvested to enhance and expand quality, affordable healthcare services. The Hospital also receives designated donations for specific initiatives, such as facility upgrades and equipment procurement.

Our Chaplaincy Department is committed to serve the spiritual needs of patients, their families as well as staff members. Together with a team of dedicated volunteers known as E-Angels, the Department provides compassionate support both within the Hospital and in the wider community.

In response to Hong Kong's ageing population and the growing burden of chronic disease, the Hospital is actively advancing its Redevelopment Project. On July 18, 2025, the Town Planning Board approved amending the height restriction for Evangel Hospital redevelopment to 114mPD. The increase in floor area can house more inpatient beds, consultation rooms and operating theatres to meet the increasing demands and diversify our services for the benefits of patients. The proposed smart hospital elements can also help to improve patient care and operational efficiency. No matter how, we recognize that this journey must once again rely on God's provision and grace. Transformation of the building and facilities is only part of the vision. We hope that our staff, users and the community will encounter a renewal that transcends walls and equipment.

本院宗旨 Hospital Purpose



播道醫院的宗旨已列於我們的公司章程中：

Purpose of the EH is implied from our Articles of Association:

為大眾提供優質的預防及治療服務，
以傳揚耶穌基督的福音。

To provide quality preventative and curative healthcare
to the general public and to propagate
the Gospel of Jesus Christ.

我們曾於2022年5月7日舉行的策略規劃工作坊中，重新檢視本院的願景及使命和訂立核心價值。

基於本院的創辦目的和對現況的檢討，我們於2022年6月的董事會上確定本院的願景、使命和核心價值如下：

Our Hospital's vision, mission and values were revisited in the Strategic Planning Workshop held on 7 May 2022. The refreshed version, which was stemmed from the purpose of setting up the Hospital as well as from our review of the environment that we were engaged in, was then endorsed by the Board of Directors in June 2022. Our refined Vision, Mission and Values are:

願景 Vision



本著「全人醫治、盡心關懷」的精神，
彰顯神的慈愛和平安。

To preach God's love and peace through holistic and
compassionate health care.

使命 Mission



致力提供全面、優質和可負擔的醫療服務，
讓病人享有最佳體驗。

To give the best client experience through provision of
holistic, high-quality and affordable healthcare services.

核心價值 Values

PREACH

People-centred

人本

我們提供貼心，
讓顧客感到舒適的照顧。

We provide and deliver tailored care in a way
that people feel comfortable with.

Respect

尊重

我們尊重每位我們所服務和合作的人，
讓他們感到被重視和接納。

We respect the individuals we serve and work
with so they feel valued and accepted.

Excellence

盡善

我們致力在一切工作上，
追求達致最高的質量和標準。

We strive for the highest quality and
standards in all we do.

Accountability

盡責

我們對病人安全及最佳的可能結果作出承擔；
亦盡力達成醫院的願景和使命。

We are accountable for patients' safety and the
best possible outcomes; and to our Hospital for
achieving its vision and mission.

Caring

關愛

我們帶著同理心和憐憫心服侍。

We serve with empathy and
compassion.

Humility

謙遜

我們以開放的態度和好奇心，
隨時隨地向不同人學習。

We value openness and curiosity to
learn from anyone, anywhere.



機構策略 Corporate Strategies

為實現願景與使命，並回應時代變遷，播道醫院制定機構策略，聚焦六大核心範疇：

To realize our Vision and Mission while responding to evolving societal needs, the Hospital has prioritized its institutional strategies across six core areas:



財務資源管理
Financial Resources Management



持份者關係管理
Stakeholder Relationship Management



客戶服務優化
Customer Service Optimization



人才發展
Talent Development



形象與品牌建設
Image and Brand Building



風險管理
Risk Management



這些策略將引領醫院在2025-2027三年內有效應對關鍵挑戰，包括醫療資源壓力、數碼化轉型、人口結構變化及可持續發展要求。

此外，醫院正積極推進策劃已久的重建計劃，作為邁向更高服務水平的重要里程碑。隨著城規會在2025年7月放寬本院的重建高度限制，我們將在未來數年內，詳細規劃過渡安排、資金籌措、建築設計及營運優化。這項原址重建將會容許一座22層高的建築，並大幅增加樓面面積，以提供更多病床、手術室和現代化的智慧醫院元素，同時確保過程中繼續提供持續的高質醫療服務。

透過這些努力，播道醫院將繼續秉持基督教精神，為社區帶來更全面、更可持續的醫療關懷。



These strategic priorities will guide the Hospital in effectively addressing key challenges over the next three years (2025-2027), including pressures on medical resources, digital transformation, demographic shifts (such as an ageing population) and the imperatives of sustainable development.

In addition, the Hospital is actively advancing its long-planned Redevelopment Project, a major milestone toward elevating service standards and capacity. Following the Town Planning Board's approval in July 2025 for the relaxation of building height restrictions, we are now progressing detailed planning for transitional arrangements, funding, architectural design and operational optimization in the coming years. This on-site redevelopment will enable a new 22-storey facility with significantly expanded floor area, additional beds, more operating theatres and modern "smart hospital" elements, all while ensuring uninterrupted high-quality care throughout the process.

Through these concerted efforts, the Hospital remains steadfast in its Christian ethos, delivering more comprehensive, sustainable and compassionate healthcare to the community.

董事會及榮譽顧問 2025-2026

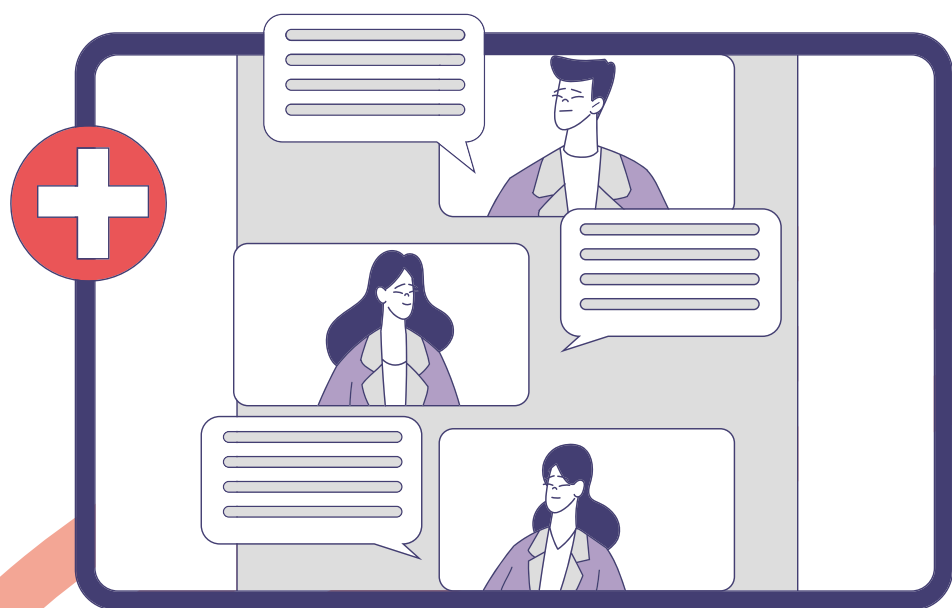
Board of Directors and Honorary Advisors 2025-2026

播道醫院董事會由中國基督教播道會總會辦事處執行委員會委任，負責監督及管理醫院的整體策略、營運及管治事務，以確保醫院持續秉持基督教價值，提供優質、全人醫治的醫療服務。

- 於本財政年度及截至本年報日期為止，任職的董事會成員如下：

主席：	何永業教授工程師	董事會高級榮譽顧問：	蘇振豪先生
副主席：	梁仲江先生、劉業添醫生	榮譽法律顧問：	葉新森律師
秘書：	李慧苑女士	榮譽法醫學顧問：	李偉雄醫生
董事：	陳偉雄醫生	榮譽財務顧問：	冼海平先生
	李志明先生		
	潘偉民先生		
	蘇偉力先生		
	謝健忠醫生		

董事會成員來自工程、醫療、行政及社區等不同界別。他們集體的專業經驗持續引領醫院跨越各個重要倡議，特別在進行中的醫院重建計劃、數位轉型和可持續服務提升上，繼續忠心地履行本院之基督教創院使命。



The Board of Directors of Evangelical Hospital is appointed by the Executive Committee of The Headquarters of Evangelical Free Church of China. The Board is responsible for overseeing and managing the Hospital's overall strategy, operations and governance affairs, ensuring that the Hospital continues to uphold its Christian values and deliver high-quality, holistic healing healthcare services.

• The Directors who held Office during the financial year and up to the date of this Annual Report are as follows:

Chairman: Ir Professor HO Wing Ip
Vice-Chairman: Mr. LEUNG Chung Kong, Tony
Dr. LAU Ip Tim
Secretary: Ms. LI Wai Yuen, Lucia
Directors: Dr. CHAN Wai Hung
Mr. LI Chi Ming
Mr. POON Wai Man
Mr. SO Wai Lik, Johnson
Dr. TSE Kin Chung

Honorary Senior Advisor to the Board of Directors: Mr. SO Chun Ho

Honorary Legal Advisor: Mr. IP Sun Sum

Honorary Medicolegal Advisor: Dr. LEE Wai Hung, Danny

Honorary Financial Advisor: Mr. SIN Hoi Ping, Eddie

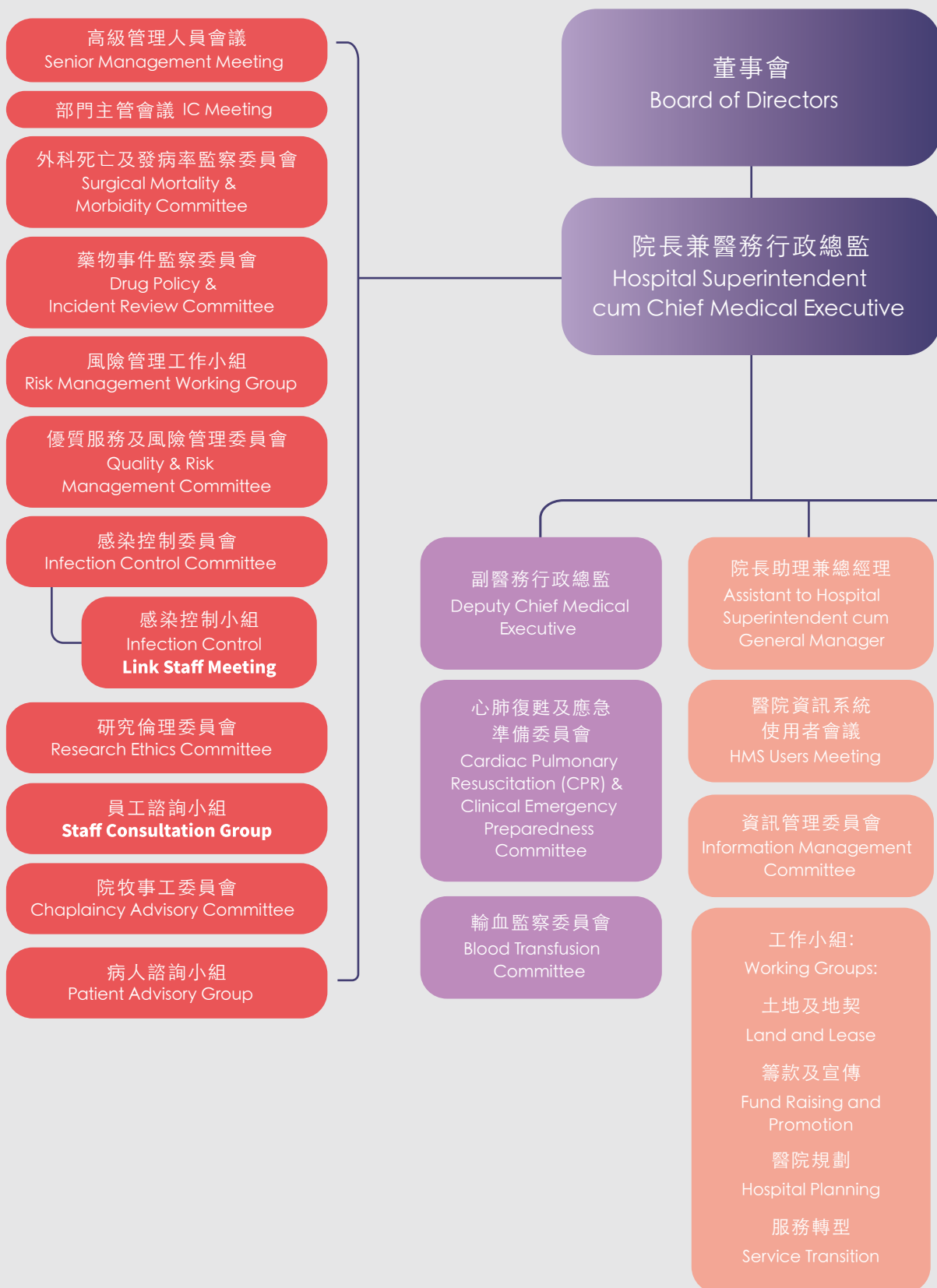


The Board comprises members from diverse professional backgrounds, including engineering, medicine, administration and community leadership. Their collective expertise continues to steer the Hospital through key initiatives, such as the ongoing Redevelopment Project, digital transformation and sustainable service enhancement, all while faithfully advancing our founding Christian mission.



管治架構 Governance Structure

播道醫院委員會架構 Committee Structure of Evangel Hospital



董事會會議
Board Meeting

審核及風險委員會 Audit & Risk Committee

投訴處理委員會 Complaints Management Committee

機構管治委員會 Corporate Governance Committee

財務及行政事務委員會
Finance & Administration Committee

醫院發展小組 Hospital Development Taskforce

人力資源及薪酬委員會
Human Resource & Remuneration Committee

醫務顧問委員會 Medical Advisory Committee

科技及資訊管理委員會
Technology and Data Management Committee

總護理經理
Chief Nursing
Manager

護理管理委員會
Nursing Management
Committee

高級行政經理
Senior Administrative
Manager

行政事務委員會
Administrative Services
Committee

教育及培訓委員會
Education & Training
Committee

職業安全及健康委員會
Occupational Safety &
Health Committee

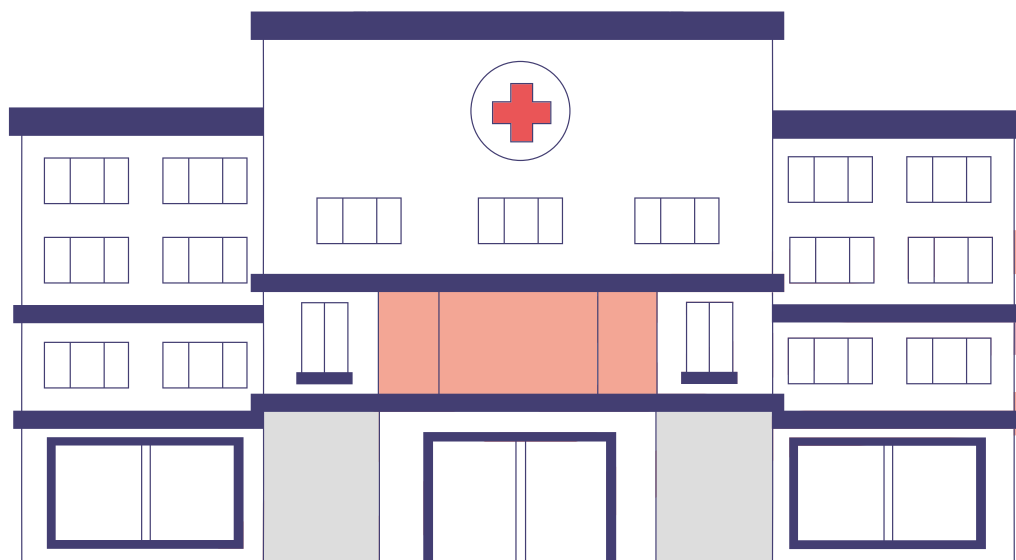
高級財務經理
Senior Finance
Manager

內部控制小組
Internal Control
Taskforce

策略規劃及年度計劃 Strategic Planning and Annual Planning

董事會為播道醫院策略方向和服務重點的最高決策及認可權威。每半年，院長將向董事會提交有關策略重點實施的進度報告。策略規劃為醫院提供整體指引，以有效應對關鍵挑戰，確保醫院營運具高效益和高效率。2025-2027 年度策略規劃是一份為期三年期綱領文件，引領醫院所有規劃及發展方向。它闡述機構追求的策略重點，並為年度計劃過程中衍生及推動的項目奠定基礎。

The Board of Directors is the highest authority for confirming the Hospital's strategic directions and endorsing the strategies and service priorities in its Strategic Plan. Every six months, the Hospital Superintendent (HS) submits progress reports to the Board on the implementation of the strategic priorities. Strategic planning in the Hospital plays an important role in providing the overall direction to address key challenges and ensuring the Hospital's operations remain effective and efficient. The 2025-2027 Strategic Plan is the three-year guiding framework document for all aspects of the Hospital's planning and development within the three-year period. It sets out the corporate-wide directions and strategies for the Hospital to pursue and provides the basis on which the Hospital develops and aligns the programme initiatives in the annual planning process.



2025-2027年度策略規劃

本策略規劃透過高度參與式過程而制定。由高級管理層於2024年9月啟動2025-2027年策略規劃框架討論。為協助部門主管準備後續員工集思會，醫院於2024年10月15日安排超過20位部門主管前往內地醫療機構考察學習。其後，於2024年10月26日舉行半日集思會，由董事會成員、顧問、高級管理層和部門主管共同參與，深入探討醫院未來發展方向。馬錦華先生獲委任為工作坊的主持人。

集思會過後，醫院於2025年1月20日召開後續討論會，高級管理層就以下六大核心範疇提出具體建議：



財務資源
Financial Resources



持份者管理
Stakeholders



客戶服務
Customers

Strategic Planning for 2025-2027

The Strategic Plan was formulated through a participative process. The Senior Management team initiated discussions on the 2025-2027 strategic plan in September 2024. To prepare Department Heads prepared for the retreat, the Hospital organized a benchmarking visit to healthcare facilities in Mainland China on 15 October 2024, with participation from over 20 Department Heads. A half-day retreat was held on 26 October 2024, bringing together Board Directors, Advisors, the Senior Management team and Department Heads to discuss the future directions of the Hospital. Mr. MA Kam Wah Timothy, JP, was appointed as the facilitator of the above workshops.

Subsequent to the Retreat, a follow-up discussion session took place on 20 January 2025, during which the Senior Management team presented their proposed initiatives across the following six core areas:



人才管理
Talent Management



形象與品牌
Image and Branding



風險管理
Risk Management

經全面檢視所有建議後，醫院為2025-2027三年期制定六個優先策略，一個總體綱領，以及七個重點措施。這些元素將引導資源分配、營運優化及長期發展，確保醫院持續秉持基督教精神，提供全人醫治，並與醫院重建計劃等重大項目緊密對接。

After a comprehensive review of all proposals, the Hospital has established six strategic priorities, overarching principles and seven highlighted key initiatives for the next three years (2025-2027). These will guide resource allocation, operational enhancements and long-term development—closely aligned with our Christian mission of holistic care and supporting major initiatives such as the ongoing Redevelopment Project.

風險管理 Risk Management



播道醫院深明風險管理作為系統工具，在辨認、分析、評估和處理各類風險的重要性。醫院已建立了一套完善的風險管理系統，用以識別和管理不同項目和資源分配所涉及的風險和機遇。

本院採用綜合企業風險管理 (Enterprise Risk Management, 下稱ERM) 方法，為全院企業風險提供全面檢視。ERM框架涵蓋管理的風險範圍、管理風險的系統和程序，以及參與風險管理者的角色和責任。此框架既全面，能夠涵蓋播道醫院所面臨的所有風險，同時具備靈活性，以適應業務活動的變化及新興挑戰，包括數碼轉型、可持續發展及正在推進的重建計劃等。

董事會對風險管理負最終責任，並將主要職責委託予審核及風險委員會和高級管理層，惟保留以下核心責任：

- 監督管理層的表演，確保業務運作符合董事會訂定的風險指引；
- 監察風險管理系統的有效性，確保其達成預期目的。

審核及風險委員會主要負責審視風險管理和內部控制系統的有效性，高級管理層則獲委託負責落實執行全院的風險管理系統。

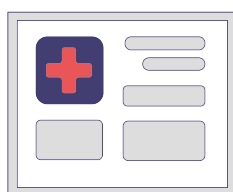
The Hospital recognizes the importance of risk management as a systematic tool for identifying, analysing, assessing and treating all types of risks. The Hospital has established a robust risk management system that identifies and manages risks and opportunities attached to various activities and resources.

The Hospital adopts an integrated Enterprise Risk Management (ERM) approach, providing a holistic overview of the enterprise risks. The ERM framework encompasses the scope of risks to be managed, the systems and procedures for risk management and the roles and responsibilities of individuals that are involved. The ERM framework is very comprehensive, capturing all risks the Hospital is exposed to and still has the flexibility to accommodate any changes in business activities.

The Board of Directors bears ultimate responsibility for risk management. It has delegated most of this responsibility to the Audit and Risk Committee and the Senior Management team. However, it has kept the following key responsibilities to itself:

- Monitoring the performance of management, to ensure that the Hospital's operations remain within the risk guidelines set by the Board; and
- Monitoring the risk management system to ensure its effectiveness and that it achieves its purpose.

While the Audit and Risk Committee has been delegated the main responsibility of overseeing the effectiveness of systems for risk management and internal control, the Senior Management team has been delegated responsibility for implementing and executing the Hospital's risk management system across all levels.



2025年度亮點 / 里程碑

Highlights/ Milestones of 2025



持牌床位數量
Number of
Licensed Hospital Beds



住院床位
Inpatient Beds
57 張



日間床位
Day Beds
3 張

病人讚賞數目
Number of
Appreciation from Patients

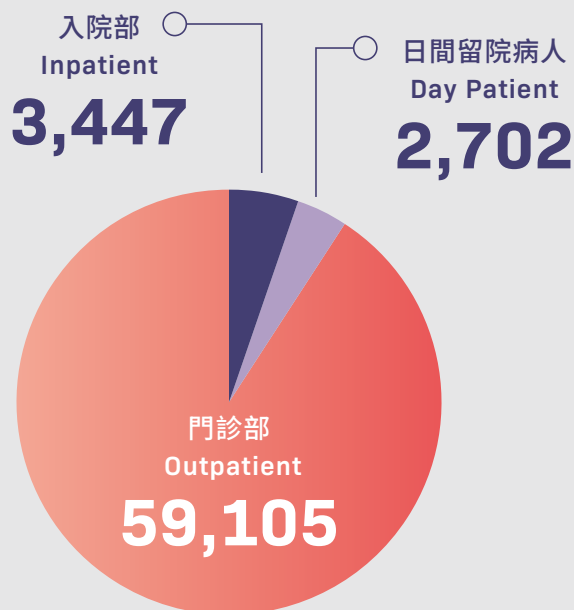


截至2025年12月31日的員工人數
Number of Staff as at 31 December 2025

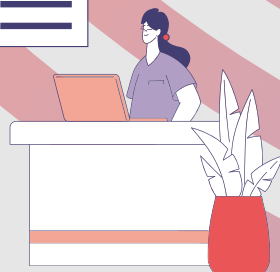


專科醫生/
醫療專業人員數目
Sessional Doctors/
Healthcare Professionals
78

就診人次 Total Attendances



1



機構管治 Corporate Governance



1.1 機構管治原則與實踐

1.1 Corporate Governance Principles and Practices

1.1.1 機構管治原則

播道醫院嚴格遵守《公司條例》(第622章)、《私營醫療機構條例》(第633章)以及根據第633章制定的《私家醫院實務守則》所訂明的誠信、開放及問責原則，致力達至並維持高水平的機構管治。透過高效運用資金及資源、對資源管理及服務質素的適切問責，以及優質醫療服務的持續提升，本院最終為促進公眾健康作出貢獻。

播道醫院在機構管治的所有範疇均力求最高標準，包括行為操守、組織架構及運作流程、內部控制、風險管理和對外報告。

本院的管治核心在於董事會，董事會向各持份者負責，包括香港特別行政區政府(特區政府)、中國基督教播道會總會(播道會)，廣大市民(特別是病人及其家屬)、員工，以及眾多合作機構和社區組織。

1.1.1 Corporate Governance Principles

In compliance with the principles of integrity, openness and accountability as stipulated in the Companies Ordinance (Cap. 622), Private Healthcare Facilities Ordinance (Cap. 633) and Code of Practice for Private Hospitals under Cap. 633, the Hospital is committed to achieving and sustaining high standards of corporate governance. This ensures the efficient and effective use of funding and resources, proper accountability for stewardship of those resources and high-quality service management which in turn will contribute to the enhancement of public health and well-being.

The Hospital is committed to exercising the highest standards in all corporate governance dimensions, including standards of behaviour, organization structures and processes, internal control, risk management and external reporting.

The cornerstone of governance in the Hospital lies with the Board of Directors, which remains accountable to various stakeholders, including the Hong Kong Special Administrative Region (HKSAR) Government, Evangelical Free Church of China (EFCC), the general public (patients and their families in particular), staff and various partner organizations and community groups.



1.1.2 機構管治實踐 1.1.2 Corporate Governance Practices

- 播道醫院董事會制定了《播道醫院董事會 – 機構管治實踐守則》（以下簡稱“守則”），列明本院董事會在行使其權力、問責性、管理、領導、指引和控制方面的原則和典範。董事會承諾在履行其職責時達到最高行為標準。守則會定期檢討，並參考其他機構的典範和廉政公署的建議。

The Board of Directors of the Hospital has adopted the Hospital Board – Code of Corporate Governance Practices (the Code) which sets out a range of principles and best practices for the Hospital Board in relation to its authority, accountability, stewardship, leadership, direction and control exercised in the Hospital. The Board is committed to attaining the highest standards of conduct in discharging their duties. The Code is regularly reviewed with references to the best practices of other organisations and advice of the Independent Commission Against Corruption.

- 董事會及董事委員會成員（包括增選新成員）須於首次加入播道醫院時及往後每年，披露個人及其配偶的財務利益；如情況有變，須於60天內以標準表格申報。如有需要，成員亦需要在董事會、董事委員會或工作小組會議開始前，作出利益申報，以確保透明及公正決策。

Directors (including co-opted members) of the Board and its Committees are required to generally disclose their pecuniary interests and those of their spouses on first joining the Hospital and annually thereafter, or to disclose in 60 calendar days upon changes in circumstances on a standard form provided. Members are also required to disclose their interest, if any, on matters to be discussed at a Board, Committee or working group meeting before the meeting begins.

- 本院所有員工必須遵守香港現行法律。當中《行為守則》是本院的正式文件，闡明醫院對員工道德操守和專業標準的要求。它亦是醫院條例和規則的整體之一，是員工必須遵守的聘用條件及細則。《行為守則》強調醫院員工有責任為所有病人提供平等、無任何歧視的專業服務，並體現在誠實、正直和相互尊重的文化體現。配合其他專業人士所需要遵守的專業守則，《行為守則》是衡量本院員工表現的標準和基礎。

All our Hospital staff must comply with all laws in force in Hong Kong. The Code of Conduct is an official document of the Hospital, stating its commitment to ensuring the ethical conduct and standard of its employees. It forms an integral part of the Hospital rules and regulations with which an employee must comply as part of the staff's employment terms and conditions. It underscores our hospital staff's obligation to deliver professional services for all patients equally without discrimination, through a culture of honesty, integrity and respect for each other. In conjunction with the codes of practice of the respective professions guiding and applicable to the staff, the Code of Conduct serves as the foundation for staff's performance standards.

- 醫院同時設立程序，提醒員工主動申報在履行職務時所涉及的任何實際或潛在利益衝突，例如個人投資，又或是任何與求職者、員工、專業團體、供應商或承包商關係，以維護誠信。

Procedures are also in place to remind staff members to make conscious effort to declare any actual or perceived conflict of interest in any situations associated with their discharge of duties, for instance, personal investments and personal relationships with any job applicants, staff members, professional bodies, suppliers or contractors to ensure integrity.

1.2 管治架構

1.2 Governance Structure

良好管治是播道醫院的核心價值，亦是醫院持續發展的關鍵。我們已建立一套健全且嚴謹的管治架構和機制，用以指導醫院策略和政策制定，審視相關倡議的執行情況，並確保醫院的所有營運與實踐符合可持續發展原則。

Good governance is at the heart of the Hospital and will continue to be of the highest importance as the Hospital continues to develop. A robust and rigorous governance structure and mechanism are in place to guide the development of the Hospital's strategies and policies, oversee the execution of relevant initiatives and ensure that the Hospital's operations and practices are in line with the principles of sustainability.

健全而有效的管治架構

Robust and Effective Governance Structure

- 本院奉行健全的機構管治，確保組織以符合道德和高透明度的方式運作，從而保障所有持份者的利益。為優化角色分工及權力行使有最佳表現，董事會成立了八個專責委員會，以提升相關職能的效能及監督。

The Hospital adheres to robust corporate governance, ensuring that the organisation operates ethically and transparently to safeguard the interests of our stakeholders. For optimal performance of its roles and exercise of powers, the Board has established eight Board Committees for the better performance of its functions and exercise of its power.

- 除由外聘核數師進行年度財務審計外，本院亦採用一套系統化及有紀律的內部審計程序，定期評估並改善本院於管治、風險管理和內部控制過程的有效性。

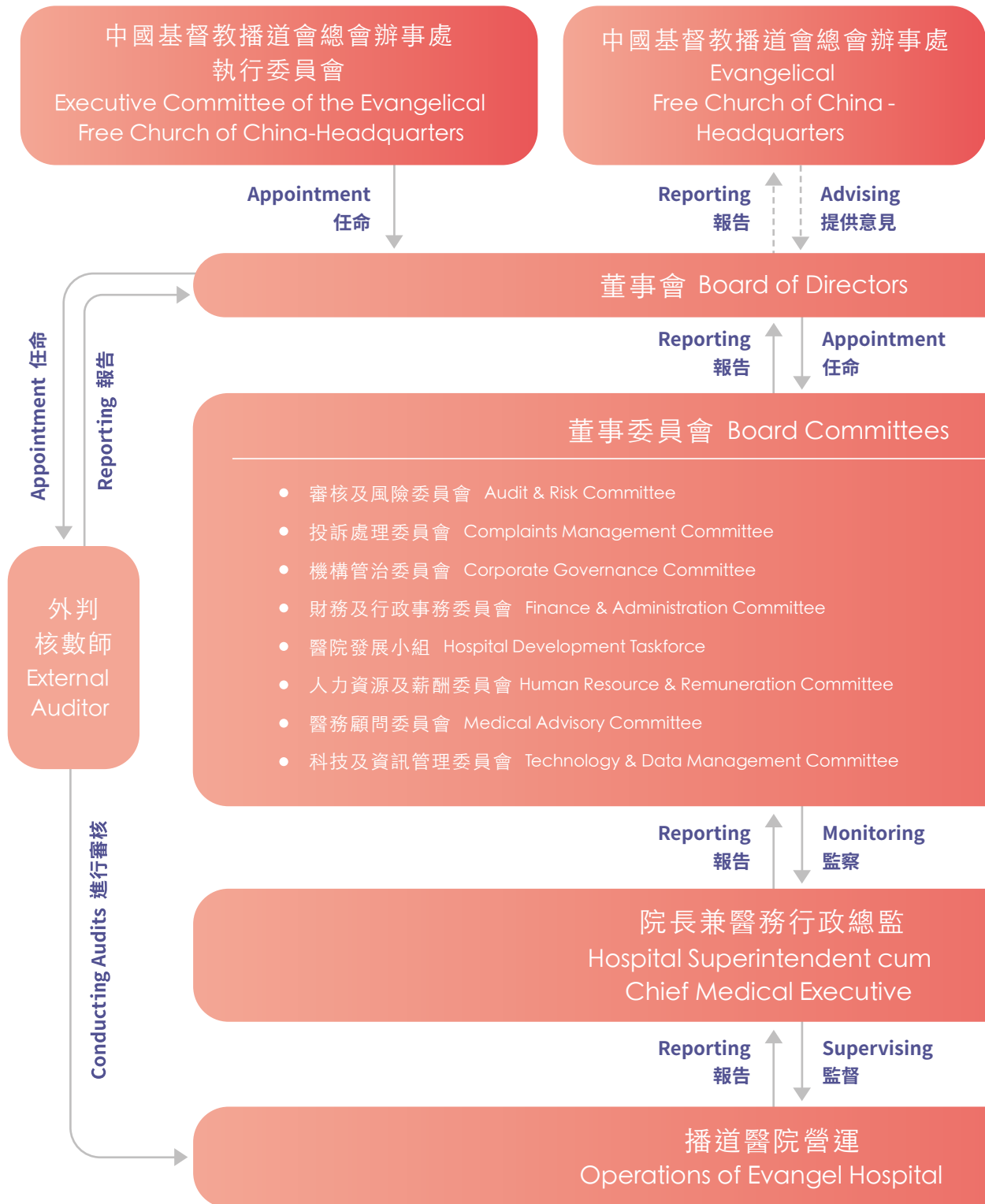
In addition to the financial audit conducted by the external auditor, the Hospital also conducted internal audits by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of the Hospital's governance, risk management and control processes.

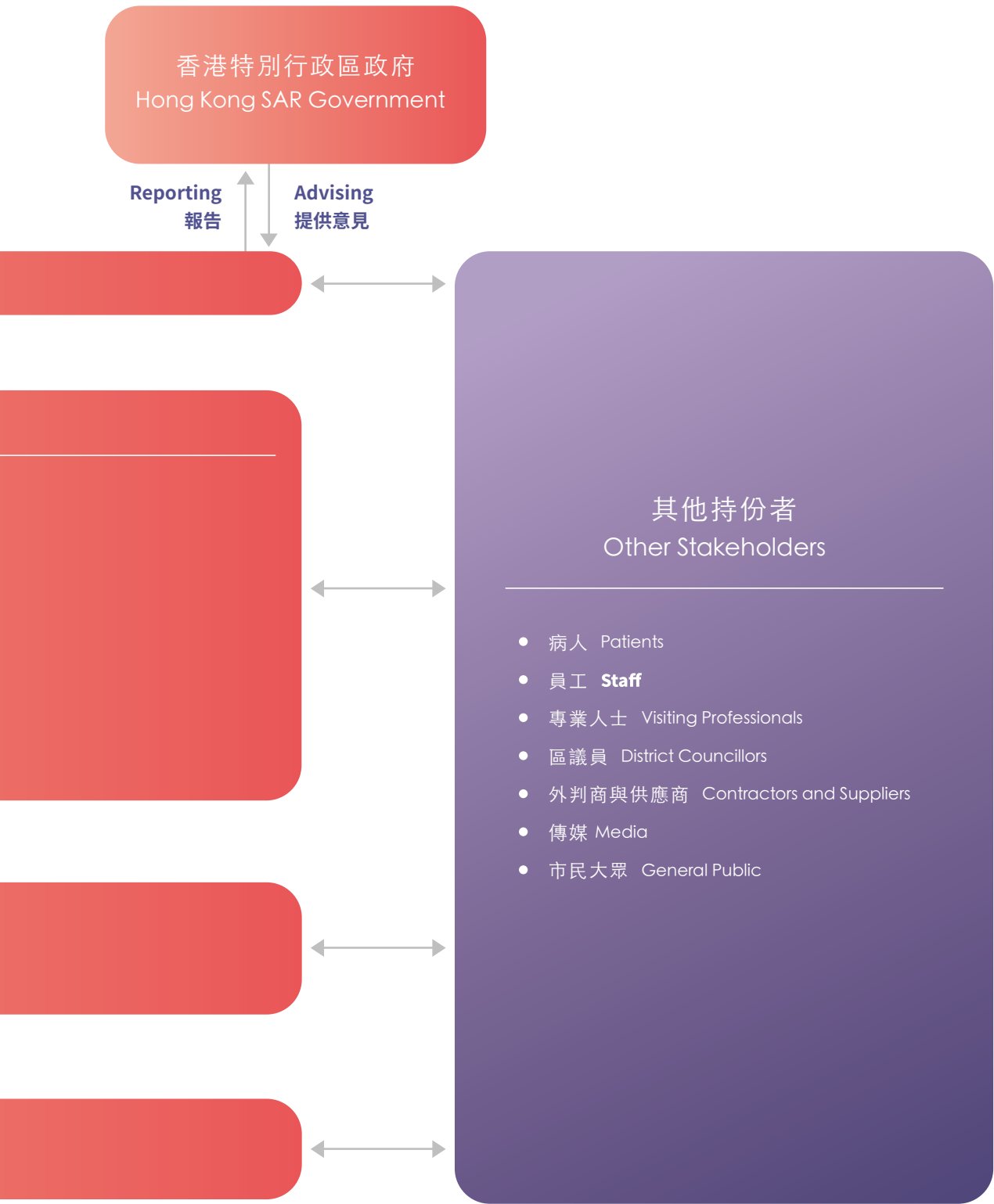
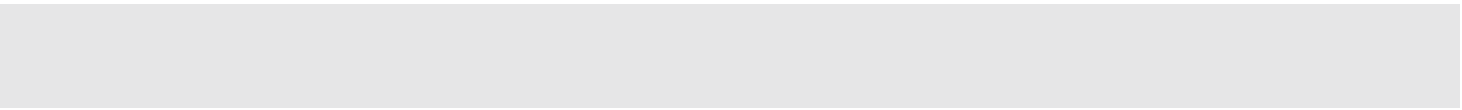


本院的管治架構和主要持份者的關係見於下圖：

The Hospital's corporate governance structure and its relationships with major stakeholders are illustrated in the following diagram:

播道醫院組織架構 Organizational Structure of Evangel Hospital





1.3 董事會之組成及其多元性

1.3 Board Composition and Board Diversity

1.3.1 董事會之組成

1.3.1 Board Composition

- 根據播道醫院章程，所有董事會成員均由中國基督教播道會總會辦事處的（下稱播道會）執行委員會任命。所有獲任命人士必須為播道會成員。播道會總幹事或由播道會執委會提名的代表，必須是董事會的當然成員。

Pursuant to the Articles of Association of the Hospital, all members were appointed by the Executive Committee of The Headquarters of Evangelical Free Church of China (EFCC) and all members must be appointed from membership of the EFCC. General Secretary or a representative nominated by the Executive Committee of the EFCC Headquarters shall be an ex-officio member of the Board of Directors.

- 截至本年度報告日期為止，播道醫院董事會由 9 名成員組成（包括當然成員）。

As of the date of this Annual Report, the Hospital Board consisted of 9 members (including ex-officio member).

1.3.2 董事會之多元性

1.3.2 Board Diversity

- 為滿足董事會功能上需要，董事來自不同專業，擁有多元化專業知識、技能、觀點和經驗。

To fulfil the functional requirements of the Board, the Board Directors belong to different professions and possess diverse expertise, skills, perspectives and experience.

截至本年度報告日期為止，在 9 名董事會成員中，有 1 名女性成員，性別多元性約為 11%。

As of the date of this Annual Report, among all 9 members of the Board, there was one female member, achieving 11% in gender diversity.

- 董事任期為兩年，不得連續任職超過八年，以確保醫院有適當的人事更替及董事會活力。截至本年度報告日期為止，董事會百份百符合此要求。9 名成員中，有 4 名（即 44%）在董事會的任職時間超過四年。

The term of office of a Director is two years. A Director may not serve more than eight years in succession so as to ensure a healthy turnover. As of the date of this Annual Report, the Board achieved 100% compliance with this requirement. Four out of nine members (i.e. 44%) had more than four years of service in the Board.

- 鑑於董事會成員背景的多元性，我們為新任董事安排迎新活動，包括介紹香港醫療服務概況、以及播道醫院的管理、策略、營運和最新發展資訊。新任董事會會參觀醫院，熟悉日常運作，並與前線員工交流，建立寶貴的互動機會。

Having regard to the diversified background of Board Directors, orientation is organised for newly appointed Directors to provide an overview on healthcare services in Hong Kong as well as information related to governance, strategies, operations and the latest development of the Hospital. Directors would be led around the Hospital to familiarise with the hospital operations and to provide a valuable opportunity to interact with frontline staff.

1.4 董事會責任

1.4. Responsibilities of the Board

1.4.1 董事會及董事會代表之決議事項

1.4.1 Matters reserved for the Board and Board delegations

- 播道醫院董事會負責播道醫院的整體管理和控制，包括提供策略方向指引，確保最佳機構管治實踐，以及監督管理層表現。

The Board of Directors of the Hospital is responsible for the overall management and control of the Hospital, including guidance as to strategic direction, ensuring best practice corporate governance and oversight of management.

- 董事會已通過《董事會決議事項清單》，該清單會根據條例的變更和醫院最新發展定期檢討。

The Board has approved “Schedule of Matters Reserved for the Board” which is subject to regular review in light of regulatory changes applicable and the latest developments in the Hospital.

- 董事會根據明確的職權範圍，將特定事項授權予董事委員會。委員會經考慮及審慎商議後，委員會主席須向董事會報告會議結果，並將相關報告或會議紀錄納入董事會文件，以確保透明及監督。

The Board has delegated certain matters to Board Committees within defined Terms of Reference. Subsequent to matters being considered and deliberated, the Chairman of the respective Board Committees shall report to the Board on the outcome of the Committee meetings, and such reports or minutes shall be included in the Board papers.

- 董事會在可控制的權力框架內，將醫院的日常業務及事務管理授權予院長及其管理團隊。此框架有助風險得到謹慎而有效的評估與監控。董事會已為院長兼醫務行政總監、總經理、總護理經理和高級財務經理設置權限，並定期檢討相關權限並予以記錄。

The Board has also delegated day-to-day management of the business and affairs of the Hospital to the Hospital Superintendent (HS) and the Senior Management team to operate within a control and authority framework designed to enable risk to be prudently and effectively assessed and monitored. The Board has set the levels of authority for the HS cum Chief Medical Executive (CME), the General Manager (GM), the Chief Nursing Manager (CNM) and the Senior Finance Manager (SFM). These levels are periodically reviewed by the Board and are documented.



1.4.2 董事委員會

1.4.2 Board Committees

- 為協助履行其責任，董事會將部份職能授權予董事委員會：

- (a) 審核及風險委員會
- (b) 投訴處理委員會
- (c) 機構管治委員會
- (d) 財務及行政事務委員會
- (e) 醫院發展小組
- (f) 人力資源及薪酬委員會
- (g) 醫務顧問委員會
- (h) 科技及資訊管理委員會

The Board has delegated certain functions to the following Board Committees to assist in the execution of its responsibilities:

- (a) Audit & Risk Committee;
- (b) Complaints Management Committee;
- (c) Corporate Governance Committee;
- (d) Finance & Administration Committee;
- (e) Hospital Development Taskforce;
- (f) Human Resource & Remuneration Committee;
- (g) Medical Advisory Committee;
- (h) Technology & Data Management Committee.

- 2025年各董事委員會的職權範圍、組成及工作詳情，載於第二章。

Details of the 2025 Terms of Reference, composition and activities of these Board Committees are set out in Chapter 2.



1.4.3 高級管理層

1.4.3 Senior Management team

- 本院的高級管理層團隊負責管理和執行醫院的日常業務和運作。為確保高級管理層能有效及高效率地履行職責，董事會訂立清晰的授權範圍、政策和行為守則。醫院表現及進度報告定期呈交董事會，匯報本院的績效和進度，及持續監督。

這些措施確保穩健的問責制度，策略一致性和有效的風險管理，以支持本院實踐提供優質醫療服務和盡心關懷的使命。

The Senior Management team of the Hospital is responsible for managing and administering the daily business and operations of the Hospital. To ensure that the management can discharge duties in an effective and efficient manner, the Board has set out clear delegated authority, policies and codes of conduct. Regular reports on Hospital performance and progress were presented to the Board for ongoing oversight.

These arrangements ensure robust accountability, strategic alignment and effective risk management while supporting the Hospital's mission of quality, compassionate care.

1.5 董事會過程及有效性

1.5 Board Process and Board Effectiveness

1.5.1 董事會的過程

1.5.1 Board Process

播道醫院董事會每年會舉行六次正式會議，並按照需要於其他時間召開特別會議。2025年，董事會共舉行六次會議，平均出席率為96%。討論的議題涵蓋領導和管理醫院的多項重要事項，包括政策和策略制定、服務發展的監督和監察、醫院規劃、發展及營運；合作項目；資源管理；風險管理和內部控制；緊急應變措施之準備；機構管治等。董事會亦對播道醫院不同功能及管理架構下的風險管理進行督導和監察，涵蓋醫務及非醫務範疇的風險。

The Hospital Board meets formally for six times a year and at any other times as required. In 2025, the Board conducted six meetings with an average attendance rate of 96%. The agenda items discussed covered an array of important matters in leading and managing the Hospital, including formulation of policies and strategies, steering and monitoring of the planning, development and operation of hospital services and facilities; collaboration projects; resource management; risk management and internal control; preparedness for contingency; corporate governance, etc. The Board also steered and monitored the enterprise risk management in the Hospital across different functional areas and management structures, covering both clinical and non-clinical risk management in the Hospital.



一如以往，董事會主動檢討和強化管治架構，確保架構與播道醫院的服務發展和組織變化保持一致。在此方面，董事會於2024年成立了投訴處理委員會。此外，醫院發展小組於2025年8月成立了四個工作小組，負責管理醫院重建項目。

As in the past, the Board proactively reviewed and enhanced its governance structure to ensure the structure dovetails with the service development and organizational change in the Hospital. In this regard, the Board set up a Board Committee on Complaints Management in 2024. In addition, four working groups were set up under the Hospital Development Taskforce in August 2025 to manage the Hospital Redevelopment Project.

1.5.2 董事會的有效性

1.5.2 Board Effectiveness

- 董事會認同定期評估其表現對維持良好機構管治及提升董事會有效性至關重要。

The Board recognizes that conducting regular evaluation of its performance is essential to good corporate governance and Board effectiveness.

- 因此，董事會及其委員會每年透過標準問卷調查進行自我評估。問卷會因應董事會成員的意見，並考慮各委員會面臨的轉變和獨有運作環境而定期修訂。

The Board and its Committees therefore conduct annual self-assessment via a standard survey questionnaire which will be refined from time to time, having regard to Board members' views and the need to cater for the evolving changes and the unique operating environment faced by individual Committees.

- 董事會高度重視自我評估工作，以識別未來進一步提升有效性的潛在機會，亦會按照董事會成員的建議，落實行動計劃並加以實踐。

The Board highly values the self-assessment exercise for identifying potential opportunities for further enhancing its effectiveness in the future. Action plans are drawn up to implement enhancements proposed by the Board members.



○ ○

2

董事委員會報告

Reports of the Board Committees



2.1 審核及風險委員會

2.1 Audit and Risk Committee

年內舉行三次會議 3 meetings held

審核及風險委員會於2002年成立，旨在協助董事會履行有關年度財務報告、風險管理、內部控制、審計及其他報告的職責。

- 於2025年，委員會的組成如下：

主席： 潘偉民先生 (於2025年6月30日獲委任)

連達鵬博士 (於2025年6月30日退任主席職務，並於同日獲委任為成員)

成員： 潘偉民先生 (於2025年6月30日獲委任為主席)

連達鵬博士 (於2025年6月30日獲委任)

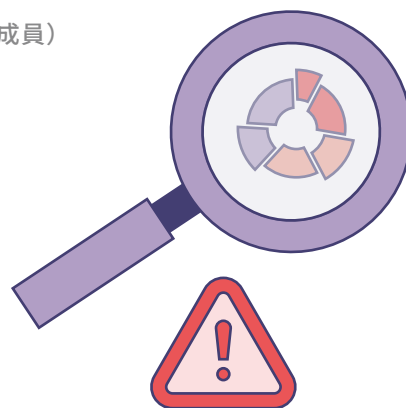
李慧苑女士

李志明先生 (於2025年6月30日退任)

榮譽財務顧問： 冼海平先生 (於2025年6月30日獲委任)

- 委員會在2025年期間進行監督和監控的項目如下：

- 與外部核數師完成審查2024年的財務報表，並就跟進行動達成共識。
- 監督特別審計報告建議的落實進度。
- 檢視質量與風險管理策略計劃，確保已制定行動計劃，以管理和緩減所識別到的風險。
- 制定機構風險管理政策。



The Audit and Risk Committee was formed in 2002 to assist the Board in fulfilling its duties in relation to annual financial reporting, risk management, internal control, audits and other reporting.

- The composition of the Audit and Risk Committee throughout the year 2025 was as follows:

Chairman: Mr. POON Wai Man (Appointed on 30 June 2025)

Dr. LIN Tat Pang (Retired on 30 June 2025 and appointed as member on 30 June 2025)

Members: Mr. POON Wai Man (Appointed as Chairman on 30 June 2025)

Dr. LIN Tat Pang (Appointed on 30 June 2025)

Ms. LI Wai Yuen, Lucia

Mr. LEE Chi Ming, Richard (Retired on 30 June 2025)

Honorary Financial Advisor: Mr. SIN Hoi Ping, Eddie (Appointed on 30 June 2025)

- Set out below is the summary of projects overseen and monitored by the Audit and Risk Committee during the year 2025:

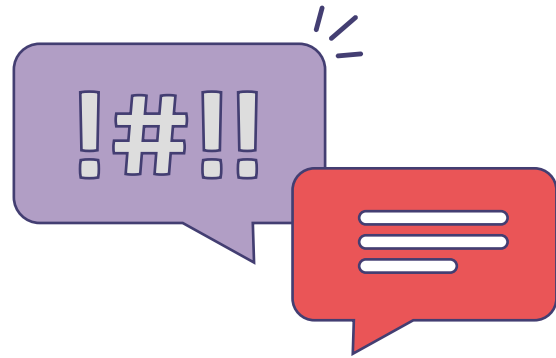
- Reviewed the results of the 2024 audited financial statements with the external auditors and agreed the follow-up actions.
- Monitored the progress on the recommendations of Special Audit Report.
- Reviewed Quality and Risk Management Strategy Plan to ensure the identified risks are managed and mitigated with action plan.
- Developed the Enterprise Risk Management Policy.

2.2 投訴處理委員會

2.2 Complaints Management Committee

年內舉行一次會議及一次個案會議 1 formal meeting and 1 case conference held

投訴處理委員會於2024年8月成立，以符合《私營醫療機構條例》(第633章)和衛生署頒佈的《私家醫院實務守則》的要求，旨在確保所有投訴案件均得到適當處理，以減低病人傷害、減少法律風險，並提升服務質素。



- 於2025年，委員會的組成如下：

主席： 劉業添醫生

成員： 蘇偉力先生

李偉雄醫生

- 委員會在2025年處理和監督的主要項目概述如下：

- 以參考ACHS EQuIP 7醫院指引(標準3：績效改善－準則3.4 意見反饋及投訴)，修訂《投訴管理政策》。
- 審視2024年及2025年處理的投訴個案。

The Complaints Management Committee was formed in August 2024 to fulfil the requirements stipulated under the Private Healthcare Facilities Ordinance (Cap. 633) and Code of Practice for Private Hospitals issued by Department of Health and to ensure that all complaints are handled appropriately, with the goals of minimizing harm, reducing the risk of litigation and enhancing service quality.

- The composition of the Complaints Management Committee throughout the year 2025 was as follows:

Chairman: Dr. LAU Ip Tim

Members: Mr. SO Wai Lik, Johnson

Dr. LEE Wai Hung

- Set out below is the summary of projects overseen and monitored by the Audit and Risk Committee during the year 2025:

- The Policy on Complaints Management was revised, taking into account the ACHS EQuIP 7 Guide for hospitals (Standard 3: Performance Improvement - Criterion 3.4 Feedback and Complaints).
- Complaint cases handled in 2024 and 2025 were reviewed.



2.3 機構管治委員會

2.3 Corporate Governance (CG) Committee

年內舉行兩次會議 2 meetings held

機構管治委員會於2019年成立，負責建立、監控、審查和加強醫院的機構管治。

- 於2025年，委員會的組成如下：

主席： 劉業添醫生

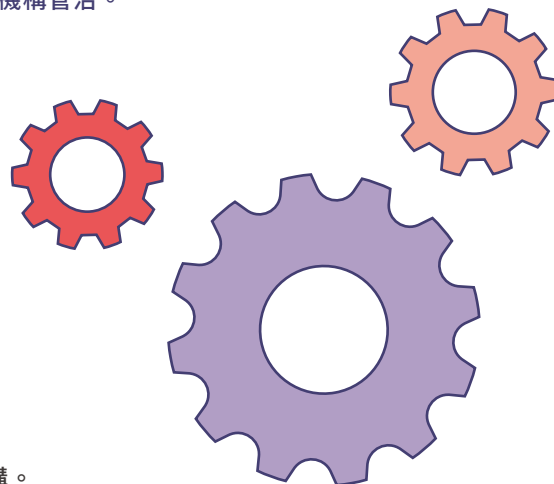
成員： 陳鴻遠先生 (於2025年11月30日退任)

蘇偉力先生 (於2025年6月30日完成任期)

連達鵬博士 (於2025年6月30日獲委任)

- 委員會在2025年監督及監察的主要項目概述如下：

- 制定 2025-2027 年策略規劃。
- 通過檢討董事會委員會的職權範圍和成員組成，強化管治架構。
- 於 2025 年委任一名榮譽財務顧問，以提升董事會的技能組合。
- 規範化年度計劃主要目標的進展報告格式。
- 聘用外部審計師對行政服務進行特別審計，結果於 2025 年 1 月發佈。
- 由榮譽法律顧問葉新森先生於 2025 年 12 月 5 日為員工提供強制培訓，主題為「實踐中的法規遵從：保護病人、員工和標準」。



The CG Committee was formed in 2019 and is responsible for establishing, monitoring, reviewing and enhancing the corporate governance of the Hospital.

- The composition of the CG Committee throughout the year 2025 was as follows:

Chairman: Dr. LAU Ip Tim

Members: Mr. CHAN Hung Yuen, Robert (Resigned on 30 November 2025)

Mr. SO Wai Lik, Johnson (Completion of term on 30 June 2025)

Dr. LIN Tat Pang, Vincent (Appointed on 30 June 2025)

- Set out below was the summary of projects overseen and monitored by the CG Committee during the year 2025:

- Developed the Strategic Plan 2025-2027.
- Enhanced the governance structure through reviewing the Terms of Reference and composition of Board Committees.
- An Honorary Financial Advisor was appointed in 2025 to strengthen the skill mix of the Board.
- Formalized the reporting format for the updated progress of Annual Plan key initiatives.
- Engaged an external audit to conduct a special audit for the Administrative Services, with results presented in January 2025.
- Mandatory Training on 'Compliance in Practice: Protecting Patients, Staff and Standards' delivered by Mr. Alcidi IP, Honorary Legal Advisor on 5 December 2025.

2.4 財務及行政事務委員會

2.4 Finance and Administration Committee

年內舉行三次會議 3 meetings held

財務及行政事務委員會於2014年成立，負責審查財務和行政政策與程序、預算和財務報告。

- 於2025年，委員會的組成如下：

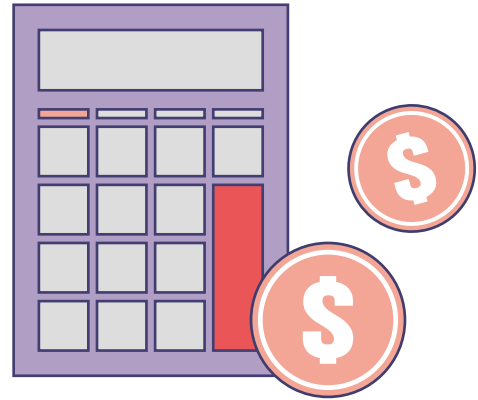
主席：李慧苑女士

成員：李志明先生

謝健忠醫生 (於2025年6月30日獲委任)

陳碧儀醫生 (於2025年6月30日退任)

榮譽財務顧問：冼海平先生 (於2025年6月30日獲委任)



- 委員會在2025年監督及監察的主要項目概述如下：

- 制定醫院的定價策略及相關改善措施。
- 對常見手術程序及手術套餐進行了價格基準比較分析。
- 制定新的手術套餐，以提高價格透明度。
- 跟進特別審計報告的建議。
- 於2025年向所有部門推出全面解決文具和清潔用品供應、分配及物流的方案。
- 與 Negawatt 合作，鼓勵我們的員工通過其“Zero 2” ESG 獎勵平台實現各項減碳目標。綠色日及啟動儀式於2025年6月19日舉行，參加人數接近100名員工。

The Finance and Administration Committee was formed in 2014 and is responsible for the review of financial and administrative policies and procedures, budgeting and financial reporting.

- The composition of the Finance and Administration Committee throughout the year 2025 was as follows:

Chairman: Ms. LI Wai Yuen, Lucia

Members: Mr. LI Chi Ming

Dr. TSE Kin Chung (Appointed on 30 June 2025)

Dr. Becky CHAN (Retired on 30 June 2025)

Honorary Financial Advisor: Mr. SIN Hoi Ping, Eddie (Appointed on 30 June 2025)

- Set out below is the summary of projects overseen and monitored by the Finance and Administration Committee during the year 2025:

- Developed Pricing Strategy and related improvement measures.
- Conducted price benchmark analysis for common surgical procedures and surgical packages.
- Set up new surgical packages to enhance price transparency.
- Follow up the recommendation on procurement as listed in the Special Audit Report.
- 'Provision of Total Solution for the Supply, Distribution and Logistical Support of Stationery and Housekeeping Items' launched to all Departments in 2025.
- Collaborated with Negawatt to encourage our staff to achieve various carbon reduction goals through its "Zero 2" ESG rewards platform. A Green Day cum kick-off ceremony held on 19 June 2025, with nearly 100 staff participated.

2.5 醫院發展小組

2.5 Hospital Development Taskforce

年內舉行三次會議 3 meetings held

小組於2017年成立，並於2018年正名為醫院發展小組。小組負責指導和監督播道醫院的規劃及發展，特別是確保醫院重建項目策略性地達成其主要目標。

- 於2025年，小組的組成如下：

主席：蘇偉力先生 (於 2025 年 6 月 30 日獲委任)
何永業教授工程師 (於 2025 年 6 月 30 日完成任期)

成員：陳偉雄醫生
梁仲江先生



- 委員會在2025年期間進行監督和監控的項目如下：

- 聘請顧問對新醫院大樓的重建計劃和空間需求進行審查，並向城市規劃委員會提交了放寬現有地點建築高度限制至主水平基準上114米的申請。城市規劃委員會秘書處於 2025 年 7 月 18 日正式通知醫院，其委員會同意有關申請，使得醫院能夠根據初步設計在該地點上興建一座 22 層高的大樓。
- 在 2025 年 8 月，醫院發展小組下設立了四個工作小組來管理重建項目，分別是土地與租約、籌款與推廣、醫院規劃及服務過渡。
- 香港中文大學醫學院賽馬會公共衛生及基層醫療學院專業應用教授馮康醫生於 2025 年 8 月 11 日蒞臨本院分享，主題是「以系統化方法進行以病人為中心的醫院設計」。

The Hospital Re-development Taskforce was initially formed in 2017 and renamed as the Hospital Development Taskforce in 2018. The Taskforce is responsible for directing and overseeing the planning and development of the Hospital. In particular, the Taskforce will take responsibility for ensuring that the Hospital Redevelopment Project strategically meets its key objectives.

- The composition of the Hospital Development Taskforce throughout the year 2025 was as follows:

Chairman: Mr. SO Wai Lik, Johnson (Appointed on 30 June 2025)
Ir Professor HO Wing Ip (Completion of Term on 30 June 2025)

Members: Dr. CHAN Wai Hung
Mr. LEUNG Chung Kong, Tony

- Set out below was the summary of work overseen and monitored by the Hospital Development Taskforce during the year 2025:

- Engaged consultants to review the redevelopment plan and space requirements of our new hospital building. An application for relaxing the building height restriction to 114mPD on the existing site for the purpose of its redevelopment was submitted to the Town Planning Board. The Town Planning Board Secretariat officially notified the Hospital on 18 July 2025 that the Board agreed with the application, which facilitated the Hospital to construct a 22-storey building at the site, according to the preliminary design.
- Four working groups were formed under the Taskforce in August 2025 to manage the Redevelopment Project, namely Land & Lease, Fund Raising & Promotion, Hospital Planning and Service Transition.
- Dr. FUNG Hong, Professor of Practice in Health Services Management at the Jockey Club School of Public Health & Primary Care, The Chinese University of Hong Kong, delivered a presentation on “A Systematic Approach to Patient-centred hospital Design” on 11 August 2025.

2.6 人力資源及薪酬委員會

2.6 Human Resource and Remuneration Committee

年內舉行三次會議 3 meetings held

人力資源及薪酬委員會於2014年成立，負責審查與醫院人力資源相關的所有政策和策略事項。

- 於2025年，委員會的組成如下：

主席：梁仲江先生

成員：李慧苑女士（於2025年6月30日獲委任）

蘇偉力先生（於2025年6月30日獲委任）



- 委員會在2025年監督和監察的項目概述如下：

1. 學生體驗計劃：於 2025 年繼續成功舉辦學生體驗計劃。與往年一樣，本院為參與學生舉辦了半日迎新活動，協助他們順利適應醫院環境。內容包括參觀醫院、接受個人資料安全、職業安全與健康及感染控制的培訓。學生隨後與導師們配對，讓導師在整個體驗計劃期間為學生提供主動指導和支援。在計劃尾聲，學生製作了一段感人短片，向高級管理層及導師表達感謝，讚揚所提供的寶貴教導和學習機會。
2. 員工支援計劃（EAP）：今年計劃得到延續，為員工提供保密的支援服務，協助他們應對個人和專業挑戰。由於計劃對員工個人福祉和醫院整體運作均帶來顯著益處，故持續獲得好評。通過培養更健康、更快樂的員工隊伍，員工支援計劃有效提升生產力、員工參與度至醫院整體表現。
3. 利益衝突聲明：為進一步加強招聘過程中的機構管治，向所有面試人員引入利益衝突聲明。此項措施確保招聘公平、減少潛在偏見、提升透明度，並維護整個招聘過程的誠信。
4. 加強高級員工的資歷查核：除標準資歷查核外，醫院對高級員工任命新增口頭查核。傳統的資歷查核主要核實了候選人的就業記錄，但對候選人的適合度洞察有限。而口頭查核能更深入了解候選人的重要特質，如工作風格、管理方式、團隊合作、誠信及軟技能（包括領導力、溝通能力和適應能力）。此加強措施有助本院更準確地選拔與醫院價值觀及領導期望相符的候選人。



The HR and Remuneration Committee was formed in 2014 and is responsible for reviewing all policies and strategic matters related to human resources of the Hospital.

- The composition of the HR and Remuneration Committee throughout the year 2025 was as follows:

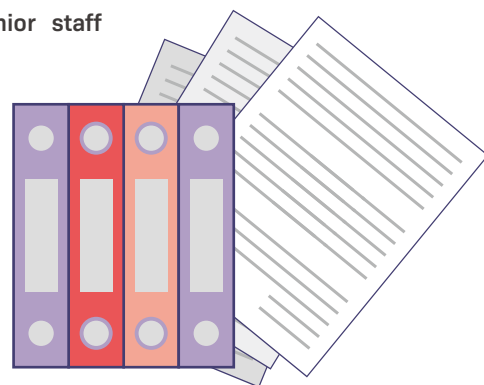
Chairman: Mr. LEUNG Chung Kong, Tony

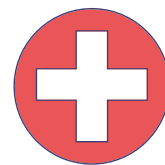
Members: Ms. LI Wai Yuen, Lucia (Appointed on 30 June 2025)

Mr. SO Wai Lik, Johnson (Appointed on 30 June 2025)

- Set out below was the summary of work overseen and monitored by the HR and Remuneration Committee during the year 2025:

1. **Student Experience Program** - The Student Experience Program continued successfully in 2025. As in previous years, a half day orientation was organized to ensure a smooth transition for students joining the Hospital. The program included a hospital tour and training sessions on personal data security, occupational safety and health and infection control. Students were paired with mentors who provided active guidance and support throughout the program. At its conclusion, the students expressed their appreciation by producing a heartfelt video thanking Senior Management team and their instructors for the invaluable coaching and opportunities provided.
2. **Employee Assistance Program (EAP)** - The Employee Assistance Program was renewed to provide confidential support services that help employees navigate personal and professional challenges. This program continues to be well received as it benefits both employees and the Hospital. By fostering healthier and happier employees, the EAP enhances productivity, engagement and overall organizational performance.
3. **Declaration of Conflict of Interest** - To further strengthen corporate governance in recruitment, a Declaration of Conflict of Interest was introduced for interviewers. This measure ensures fairness, minimizes bias, promotes transparency and safeguards the integrity of the hiring process.
4. **Enhanced Reference Checks for Senior Staff** - In addition to the Hospital's standard reference checks, verbal reference checks were introduced for senior staff appointments. While traditional checks verify factual employment details, they often provide limited insight into a candidate's suitability. Verbal references allow for deeper evaluation of critical attributes such as work style, management approach, team collaboration, integrity and soft skills including leadership, communication and adaptability. This enhancement strengthens the Hospital's ability to identify candidates who align with its values and leadership expectations.





2.7 醫務顧問委員會

2.7 Medical Advisory Committee

年內舉行三次會議 3 meetings held

醫療顧問委員會於2013年成立，並於2019年重組，以符合《私營醫療機構條例》（第633章）和衛生署頒佈的《私家醫院實務守則》的要求。委員會的職能是就以下方面為醫院提供建議：

- (a) 院內醫護人員的專業資格及其臨床職責之劃分
- (b) 所有已於或將於醫院提供的醫療診斷、治療和護理的事宜
- (c) 所有有關醫院病人護理質素和安全的事宜

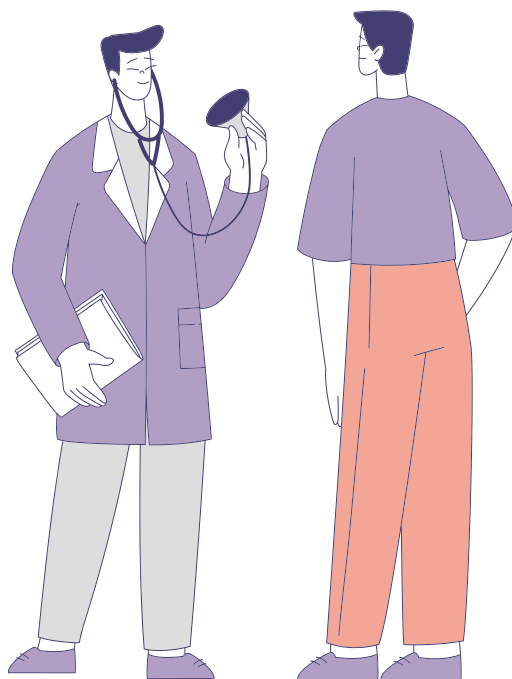
- 於2025年，委員會的組成如下：

主席：張宏恩醫生 (於2025年5月31日退任)
劉業添醫生 (於2025年6月1日獲委任)

成員：謝健忠醫生 (於2025年7月2日獲委任)
張宏恩醫生 (於2025年7月2日再獲委任為前董事成員)

鄒錫權醫生 施德遜醫生
林慧儀醫生 黃就明醫生
蕭錦宏醫生 殷榮華醫生

連達鵬博士 (於2025年5月31日退任)
陳碧儀醫生 (於2025年5月31日辭任)



- 委員會在2025年工作和監察的項目概述如下：

1. 提供了有關《私營醫院行為準則》要求的事項建議，例如本院對醫療診斷、治療及護理的相關事宜，以及對病人護理質量和安全的相關事宜。小組亦定期對發病率和死亡率、取消手術、重大臨床事件、對醫療人員表現的投訴以及質量與風險管理策略計劃的進展進行審查。
2. 審查了各項服務標準的表現，並提出改善建議，例如對臨床研究政策和研究倫理委員會的職權範圍進行審核。



The Medical Advisory Committee was formed in 2013 but was restructured in 2019 to fulfill the requirements stipulated under the Private Healthcare Facilities Ordinance (Cap. 633) and Code of Practice for Private Hospitals issued by Department of Health. The function of the Medical Advisory Committee was to advise the Hospital on the following:

- (a) The qualifications of healthcare professionals for providing services in the Hospital and delineation of their clinical responsibilities.
- (b) All matters concerning medical diagnosis, treatment and care given, or to be given, by the Hospital.
- (c) All matters concerning the quality of care for and the safety of the patients of the Hospital.

- The composition of the Medical Advisory Committee throughout the year 2025 was as follows:

Chairman: Dr. CHEUNG Wang Yan, Warren (Retired on 31 May 2025)

Dr. LAU Ip Tim (Appointed on 1 June 2025)

Members: Dr. TSE Kin Chung (Appointed on 2 July 2025)

Dr. CHEUNG Wang Yan, Warren (Appointed as Ex-Board member on 2 July 2025)

Dr. CHOW Sik Kuen Dr. SZE Tak Suen

Dr. LAM Wai Yee Dr. WONG Chow Ming

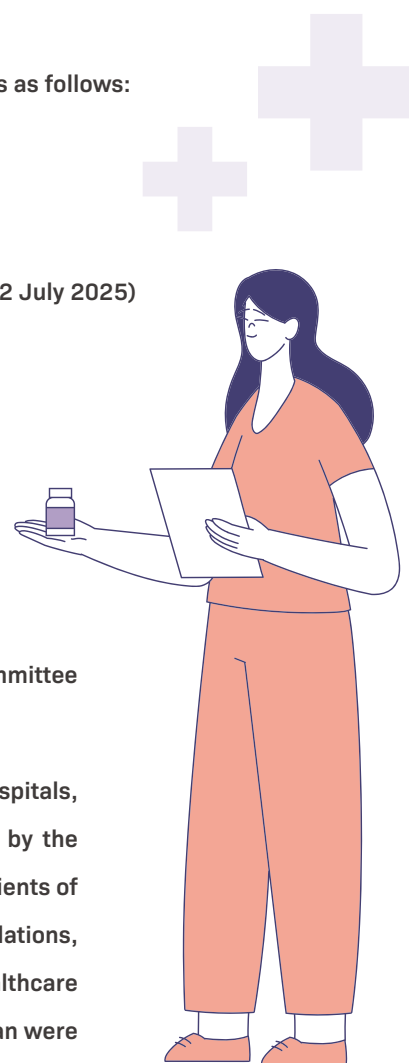
Dr. SIU Kam Wang Dr. YAN Wing Wa

Dr. LIN Tat Pang (Retired on 31 May 2025)

Dr. CHAN Becky (Resigned on 31 May 2025)

- Set out below was the summary of work overseen by the Medical Advisory Committee during the year 2025:

1. Advice was given on matters required by the Code of Practice for Private Hospitals, such as matters concerning medical diagnosis, treatment and care given by the Hospital; matters concerning the quality of care for and the safety of the patients of the Hospital. Regular reviews on morbidity and mortality, surgical cancellations, significant clinical incidents, complaints about the performance of healthcare personnel and the progress of the Quality and Risk Management Strategy Plan were conducted.
2. The performance of various service standards was reviewed with suggestions for improvement recommended, e.g. review of the Clinical Research Policy and the Terms of Reference of the Research Ethics Committee.



2.8 科技及資訊管理委員會

2.8 Technology and Data Management Committee

年內舉行四次會議 4 meetings held

科技及資訊管理委員會於2020年成立，負責策略性地檢視及監管醫院在資訊科技上的投資，以及數據保護及資訊管理的發展。

- 於2025年，委員會的組成如下：

主席： 李志明先生

成員： 劉業添醫生 (於2025年6月30日退任)

陳偉雄醫生

潘偉民先生



- 委員會在2025年處理和監督的主要項目概述如下：

- 本院第二階段流動應用程式於2025年7月21日正式推出，方便病人經一次性身份驗證後查閱個人醫療紀錄，包括過敏記錄、基本個人資料、就診記錄、藥物記錄、化驗報告及影像報告。同時啓用會員二維碼和生物認證登入功能，大幅提升使用便利性。
- 聘用專業顧問進行網絡攻擊防禦和資訊科技安全審計，以進一步強化網絡安全水平。
- 根據《保護關鍵基礎設施(電腦系統)條例》，全面檢視條例要求及相關行為守則，確保醫院資訊系統符合法規標準。
- 制定醫院資訊科技發展三年計劃，參考市場最佳做法，簡化及標準化現行作業流程，以提升整體效率。

The Technology and Data Management Committee was formed in 2020 to provide strategic oversight and governance of the Hospital's strategic investment in information technology (IT), as well as data protection and information management.

- The composition of Technology and Data management throughout the year 2025 was as follows:

Chairman: Mr. LI Chi Ming

Members: Dr. LAU Ip Tim (Retired on 30 June 2025)

Dr. CHAN Wai Hung

Mr. POON Wai Man

- Set out below was the summary of work overseen and monitored by the Technology and Data Management Committee during the year 2025:

- The second phase of the Hospital Mobile App was launched on 21 July 2025; patients could download and review their personal records, including allergy, demographics, consultation history, drug history, laboratory report and image reports, after completing a one-time identity verification. Besides, the membership QR code and biometric login were also activated.
- Contract for 'Provision of Information Technology (IT) Security Assessment & Audit Services and Consultancy Services for (Potential) Cyberattacks for Evangel Hospital' was awarded.
- Reviewed the statutory requirements listed under the Protection of Critical Infrastructures (Computer Systems) Ordinance (Cap. 653).
- Develop a 3-year plan for the development of IT services in the Hospital, referring best practices in the market to improve overall efficiency.

○ ○

3

年度主要成就

Major Achievements
of the Year



3.1 六十週年院慶慶祝活動

3.1 Celebrating Evangel Hospital's 60th Anniversary



3.1.1 60週年院慶感恩晚宴

播道醫院60週年院慶感恩晚宴於2025年4月10日圓滿舉行。醫務衛生局局長盧寵茂教授BBS, JP, 中國基督教播道會總會代表、董事會成員及義務顧問、醫護界伙伴及各界嘉賓逾350人出席，共慶盛事，蓬華生輝。主禮嘉賓以祝酒儀式揭開序幕，沙畫表演帶領來賓回顧醫院60年歷程。晚宴節目豐富，包括頒發榮休董事及長期服務員工獎項、陳永就牧師證道、本院詩班獻唱《為主作光》、互動遊戲及大抽獎等，賓客盡歡，氣氛熱烈，洋溢感恩與喜悅，留下難忘回憶。

3.1.1 60th Anniversary Thanksgiving Dinner

The 60th Anniversary Thanksgiving Dinner of Evangel Hospital was successfully held on 10 April 2025, marking a joyous milestone in the Hospital's history. Over 350 guests, including Professor LO Chung Mau, BBS, JP, Secretary for Health; representatives of Evangelical Free Church of China (EFCC); Board Directors and Honorary Advisors; healthcare partners and leaders from various sectors. The ceremony began with a toast by the Guest of Honour, followed by captivating sand art performance that traced the Hospital's 60-year journey. The evening featured award presentations of retiring Board Members and long-serving staff, a sermon by Rev. CHAN Wing Chau, a hymn performance titled "Be the Light for Our Lord", as well as interactive games and a lucky draw, bringing the celebration to a joyful and memorable close.





- 出席者於60週年晚宴聚首一堂，在歡樂熱鬧的氣氛中拍攝全體大合照，記錄這難忘的一刻。

All attendees gather at the 60th Anniversary Dinner for a full group photo, capturing this memorable moment in a warm and festive atmosphere.



- 醫務衛生局局長盧寵茂教授 BBS, JP，為60週年晚宴致開幕辭。

Professor LO Chung-mau, Secretary for Health, BBS, JP, delivers the opening address at the 60th Anniversary Dinner.



- 沙畫表演帶領來賓回顧醫院60年來的發展歷程，一幕幕重要時刻在光影之間徐徐展開。

A sand art performance guides guests through the Hospital's 60 year journey, with each key milestone unfolding gracefully on stage through flowing lines and changing images.

3.1.2 重量級團隊創作60週年院慶主題曲《與主同行》

3.1.2 60th Anniversary Theme Song Produced by Prestigious Team

為慶祝播道醫院成立60週年，醫院特別邀請到重量級創作及演繹團隊，共同創作院慶主題曲《與主同行》。主題曲由香港作曲家及作詞家協會主席陳永華教授作曲、著名填詞人鄭國江老師填詞，並由藝人之家成員王祖藍先生及李璧琦小姐主唱，配合香港基督徒音樂事工協會（ACM）兒童詩班合唱。鄭老師形容此曲為其「壓卷之作」，王祖藍分享對醫護人員多年付出的敬意，李璧琦亦表達對播道醫院的親切感與感恩。主題曲見證醫院六十年的信仰與服事，傳遞「與主同行」的盼望與力量，感動每一位與播道醫院共同走過的同路人。



- 陳永華教授作曲、鄭國江老師填詞，共同創作院慶主題曲《與主同行》，二人拍攝合照留念。

Professor CHAN Wing Wa composes the music and Mr CHENG Kwok Kong writes the lyrics for the anniversary theme song “Walking with the Lord”, and the two pose together for a photo.

To commemorate the Hospital's 60th anniversary, the Hospital was honoured to collaborate with a distinguished creative team to produce the anniversary theme song “Walking with the Lord.” The song was composed by Professor CHAN Wing Hua, JP, Chairman of the Hong Kong Composers and Authors Association, with lyrics by renowned lyricist Mr CHENG Kwok Kong. It was performed by members of the Hong Kong Artistes Christian Fellowship, Mr WONG Cho Lam and Ms Becky LEE, together with the Children's Choir of the Hong Kong Association of Christian Music Ministry Limited. Mr CHENG described the piece as his “crowning work”, while Mr WONG expressed deep respect for the dedication and compassion of healthcare professionals. Ms LEE shared her gratitude and a personal connection to Evangel Hospital through the care her family and friends had received. This theme song celebrates the Hospital's 60 years of faith and service, conveying the enduring hope and strength of ‘Walking with the Lord’, and touching everyone who has journeyed alongside Evangel Hospital.



- 王祖藍先生及李璧琦小姐主唱院慶主題曲《與主同行》

Mr WONG Cho Lam and Ms Becky LEE perform the anniversary theme song “Walking with the Lord”

收聽《與主同行》
Listen to the song



收看創作人訪問 Watch Creators' interviews



陳永華教授
Professor
CHAN Wing
Hua



鄭國江老師
Mr CHENG
Kwok Kong



王祖藍先生
Mr WONG
Cho Lam



李璧琦小姐
Ms Becky
LEE

3.1.3 播道醫院六十週年感恩崇拜

3.1.3 60th Anniversary Thanksgiving Service

播道醫院的六十週年院慶崇拜於2025年4月27日(主日)假播道會恩泉堂圓滿舉行，主題為「同證主恩·為主作光」。逾百位來賓齊聚一堂，共同讚美上帝、獻上感恩，氣氛莊嚴溫馨。

崇拜由中國基督教播道會總會總幹事陳永就牧師致辭揭幕，監督郭文池牧師以「學主耶穌，做全人醫治」為題證道。本院詩班帶領全體會眾手持燭光獻唱回應詩《為主作光》，象徵信仰之光照耀醫院六十年服務歷程。

崇拜尾聲播放創院院長卓恩民醫生珍貴錄影，並由前院長孔慶明醫生及現任院長徐兆恒醫生分享，重申播道醫院以優質、可負擔的醫療服務彰顯上帝的慈愛和救恩的創院使命。

Evangel Hospital's 60th Anniversary Thanksgiving Service was held on 27 April 2025 (Sunday) at the EFCC Grace Church under the theme "Witness of God's Grace, Be the Light of the Lord." Over a hundred guests gathered to praise God and express heartfelt gratitude in a solemn yet uplifting atmosphere.

The service began with an opening address by Rev. CHAN Wing Chau, General Secretary of Evangelical Free Church of China (EFCC), followed by a sermon delivered by Rev. Dr. KWOK Man Chee, Superintendent of EFCC, on "Learning from Jesus on Holistic Care." In response, the Hospital Choir led the congregation in a candle lighting and hymn performance of "Be the Light for Our Lord," a piece specially composed by the Hospital.

The service concluded with a recorded testimony from the Hospital's founder, Dr. Robert Chapman and closing remarks by former Hospital Superintendent Dr. HUNG Hing Ming and current Superintendent Dr. CHUI Siu Hang reaffirming the Hospital's enduring mission to demonstrate God's love and salvation through compassionate, high quality and affordable healthcare.



- 播道醫院的六十週年院慶崇拜，逾百位來賓齊聚一堂，共同讚美上帝、獻上感恩，氣氛莊嚴溫馨。

The 60th Anniversary Thanksgiving Service of Evangel Hospital brought together over one hundred guests gathered together to praise God and give thanks, in a solemn yet warm atmosphere.



- 本院員工及義工詩班獻唱《為主作光》，以歌聲點亮60週年感恩崇拜。

The Hospital Choir, comprising dedicated staff and volunteers, performed “Be the Light for Our Lord” during the 60th Anniversary Thanksgiving Service.



- 郭文池牧師於感恩崇拜中，以「學主耶穌，做全人醫治」為題證道。

Rev. Dr. KWOK Man Chee, delivered the sermon titled “Learning from Jesus on Holistic Care” during the Thanksgiving Worship Service.



- 感恩崇拜主禮嘉賓與董事會成員、醫院高級管理層及嘉賓合照留念。感謝主禮嘉賓蒞臨見證本院六十年信仰與服務旅程，共同慶賀上帝的恩典。

The Guest of Honour, together with members of the Hospital Board, Senior Management team and distinguished guests, posed for a commemorative group photo during the Thanksgiving Worship Service.

- 本院詩班帶領全體會眾高舉燭光，齊聲獻唱院慶回應詩《為主作光》，象徵信仰之光在醫院六十年服務旅程中永不熄滅。

The Hospital choir led the congregation, candles held aloft, in singing the responsive hymn “Be the Light for Our Lord,” symbolizing the enduring light of faith that has guided the Hospital throughout its 60 years of service.



3.2 品牌重塑

3.2 Rebranding

為慶祝播道醫院60週年並強化品牌形象，本院於2024年11月25日啟動品牌重塑工程，委託外判顧問進行品牌調查和設計工作。透過問卷及焦點小組，蒐集員工、不同持份者對播道醫院的觀感印象，作為重塑品牌定位的基礎。

新標誌以「以醫為愛·以愛為醫」(Care that Cures) 為口號，體現醫院的願景、使命及核心價值，承傳創院的宣教士透過為基層市民提供醫療服務，彰顯上帝的慈愛和救恩的承諾，更勉勵今日的員工以愛心提供全面、優質而可負擔的醫療服務，傳揚耶穌基督的福音。

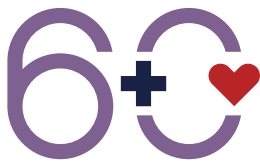
全新的60週年標誌於2025年4月10日感恩晚宴上亮相。新標誌受原有播道醫院原有標誌的啟發，將「十字架」和「心型」圖案融入於60院慶年份中，象徵醫院延續上帝慈愛與救恩的使命，並廣泛應用於院慶宣傳品。

To commemorate the Hospital's 60th anniversary and strengthen its brand presence, a rebranding project was launched on 25 November 2024. External consultants were engaged to conduct brand image research and design. Through questionnaires distributed to staff and the public, as well as two focus group discussions involving service users and non-users, the Hospital gathered valuable insights from various stakeholders. The findings formed the foundation for the rebranding initiative.

The newly designed Hospital logo embodies the Hospital's vision, mission and core values, accompanied by the slogan "Care that Cures". It reflects the founding missionaries' devotion to demonstrating God's love and salvation through healthcare, while inspiring all staff to continue delivering holistic, high-quality and affordable services grounded in love and compassion.

The new 60th Anniversary logo was unveiled at the Thanksgiving Dinner on 10 April 2025. Drawing inspiration from the original Hospital emblem, the design incorporates a "cross" and a "heart" within the number "60," symbolizing the Hospital's enduring faith and commitment since its founding. The anniversary logo has since been featured across various promotional materials celebrating this milestone year.

Anniversary Logo



Anniversary Lockup



Full Anniversary Endorsement Lockup



3.3 加強臨床服務發展

3.3 Enhancement of Clinical Service

3.3.1 促進免疫接種意識和覆蓋率

3.3.1 Promoting Immunization Awareness and Increasing Vaccination Coverage

為加強疾病預防，門診部於醫院網站提供全面的疫苗資訊，並為員工及公眾推出帶狀疱疹病毒疫苗（俗稱「蛇針」）接種優惠。同時透過內外培訓，積極推廣疫苗接種知識與重要性，使帶狀疱疹病毒疫苗接種率較2024年提升35%，成效顯著。

To strengthen disease prevention, the Outpatient Department published comprehensive vaccination information on the Hospital's website and offered competitive promotional pricing for the Herpes Zoster vaccine (commonly known as the "shingles vaccine") to both staff and the public. Through internal and external training programmes that raised awareness of the importance of vaccination, the uptake rate of the Herpes Zoster Vaccine increased by 35% compared with 2024, demonstrating significant progress.

疫苗類別	每劑價錢 (HKD)	須注射數目 (劑數)	優惠收費 (HKD)
乙型肝炎血液轉染疫苗	\$700	1-3 (視乎病人個別需要)	/
甲型肝炎疫苗	\$1,200 (成人)	2	/
乙型肝炎疫苗	\$700 (16歲或以上人士)	3	/
甲型肝炎及乙型肝炎混合疫苗	\$1,330	3	/
人類乳頭瘤病毒(HPV)九合一疫苗	\$1,700	2-3	\$2,820 (共2劑) \$4,230 (共3劑) 如於首次注射當日一次過支付2劑3劑價錢
麻疹、流行性腮腺炎、德國麻疹混合疫苗	\$600	2	/
麻疹、流行性腮腺炎、德國麻疹、水痘混合疫苗	\$1,350	2	/
肺炎球菌疫苗	\$1,435 (15價)	1 (成人)	參閱政府疫苗資助計劃
	\$1,850 (23價)	1 (成人)	/
肺炎球菌疫苗	\$3,000	1 (50歲或以上人士)	參閱政府疫苗資助計劃
呼吸器合胞病毒疫苗	\$1,150	2	/
輪狀病毒口服疫苗	\$1,150	2	/
季節性流感疫苗	\$330	1	參閱政府疫苗資助計劃
破傷風疫苗	\$370	3	/
	\$1,150 (水痘)	2	/
帶狀疱疹病毒疫苗	\$2,700 (住紮)	2	\$4,860 (2劑) 如於首次注射當日一次過支付2劑價錢

• 以上價錢包括稅項，但不包括藥師注射費。
 • 參閱政府疫苗資助計劃詳情。
 • 如欲查詢詳情，請致電醫院傳染病及疫苗接種部查詢。
 • 本表只供參考，價格、劑數及疫苗種類，如有更改恕不另行通知。

播道醫院 Evangel Hospital 2711 5222 www.evangel.org.hk

3.3.2 拓展身體檢查服務

3.3.2 Expansion of Checkup Services

本院與電子商貿平台「健康網購」合作，成功推出可於網上預約的身體檢查服務，由門診部、傳訊及發展部組成跨部門工作小組提供支援。此舉成功拓展服務覆蓋面，推出後六個月內，身體檢查人次顯著增加。

In collaboration with the e-commerce platform "Health. ESD life" and with the support of a cross-departmental team comprising the Outpatient Department and the Communications and Development Department, the Hospital successfully launched online booking for health check services. This initiative has effectively expanded access to preventive care, resulting in a substantial increase in the number of health checks within the first six months of launch.

健康網購 health.ESDlife
 Health from ESDlife
 An Online Store for your Healthy Living
 健康要Keep住Check

生活易「健康網購」平台

3.3.3 政府支持的計劃

3.3.3 Government-Supported Programs

- 3.3.3.1 慢性疾病共同治理先導計劃

3.3.3.1 Chronic Disease Co-care Pilot Scheme (CDCC)

由2023年11月參與「慢性疾病共同治理先導計劃」以來，醫院與地區康健中心緊密合作，提供慢性病篩檢、全面護理和長期管理，有效改善患者的病情，減輕社區醫療負擔，展現本院推動基層醫療及預防保健的承諾。

Since joining CDCC in November 2023, the Hospital has collaborated closely with District Health Centres to provide screening, comprehensive care and long-term management for chronic conditions. This effort has contributed to improved disease control and reduced community's healthcare burden and reinforced the Hospital's commitment to primary care and preventive health.

- 3.3.3.2 學校外展疫苗接種計劃

3.3.3.2 School Outreach Vaccination Program

本院於五所學校開展外展疫苗接種服務，為1,150學生接種流感及人類乳頭瘤病毒（HPV）疫苗，較2024年增逾七倍。專業的現場諮詢及接種後護理獲參與學校高度讚賞。衛生署於檢查期間亦肯定本院的專業表現，彰顯服務質素可靠及高標準。

The Hospital provided outreach vaccination services at five schools, administering Influenza and HPV vaccines to 1,150 students, representing a more than sevenfold increase compared to 2024. With professional on-site consultations and post-injection care, the Hospital earned strong appreciation from participating schools. Additionally, the Department of Health recognized the Hospital's efforts during their on-site inspection, highlighting the Hospital's service quality and high profession standards.



3.3.4 預設照顧和精神行為能力評估服務

3.3.4 Advance Care and Mental Capacity Assessment Services

隨著《維持生命治療的預作決定條例》在2024年11月刊憲，本院家庭專科醫生已接受相關培訓，為訂立遺囑、預設醫療指示和持久授權書人士提供精神行為能力評估。自2025年11月起，醫院與社企「遺善最樂」合作，為有需要的病人進行精神健康狀況評估，以協助訂立遺囑、預設醫療指示和持久授權書提供轉介。首月已完成四宗個案，並獲高度讚揚醫生的專業與貼心服務。

Following the gazettal of the Advance Decision on Life-sustaining Treatment Ordinance in November 2024, the Hospital's family doctors have been trained to deliver the mental health assessment services for Wills, Advance Medical Directive (AMD) and Enduring Power of Attorney (EPA). Since November 2025, the Hospital has partnered with ForeverGift to accept the above referral services.



3.4 加強行政服務

3.4 Enhancement of Administrative Service

3.4.1 設施管理與空間使用

3.4.1 Facility Management and Space Use

本院於2025年持續優化設施管理及空間運用，以提升整體運作效率、安全水平及工作環境。重點項目包括：

- 翻新一樓113號診症室，使房間更實用，提升醫護工作效率及病人就診舒適度。
- 更新三樓消防系統，強化醫院消防安全措施，以符合最新標準。
- 更換地下電掣房防火門，加強防火效能。
- 改善天台機房維修通道並加設扶手，保障維修人員工作安全。
- 提升手術室系統的遠程監控和穩定性，確保手術過程順暢，為醫院未來發展及服務質素奠下更堅實基礎。

In 2025, the Hospital continued to strengthen facility management and optimise space utilisation to enhance operational efficiency, safety standards and the overall working environment. Key initiatives included:

- Renovated Consultation Room 113 on the first floor to optimize indoor space utilization and improve the working environment.
- Updated the fire protection system on the third floor to enhance overall hospital fire safety and meet the latest safety standards.
- Replaced the fire door of the ground floor electrical switch room, to strengthen fire compartmentation and fire resistance performance.
- Replaced the maintenance access to the rooftop machine room, expanding it and adding handrails to elevate hospital work safety standards.
- Enhanced remote monitoring for the operating room system to ensure smooth surgical operations, stability and safety.



3.4.2 資訊科技

3.4.2 Information Technology

- 3.4.2.1 強化網絡安全和法規遵從

3.4.2.1 Enhancement of Cybersecurity and Regulatory Compliance

本院於2025年持續強化網絡安全及法規遵從，完成全面的資訊安全審計並按建議落實風險緩減措施。於2026年1月引進安全運營中心（SOC）和Sophos MDR服務，提供24小時威脅監控和迅速事故應變。透過定期培訓及模擬網絡釣魚活動，提升員工對網絡安全及資訊保安意識，同時確保資訊科技政策及程序符合《保護關鍵基礎設施（電腦系統）條例》的法規要求。

In 2025, the Hospital continued to strengthen cybersecurity and regulatory compliance. It completed a comprehensive information security audit and implemented recommended risk mitigation measures. In January 2026, a Security Operations Centre (SOC) and Sophos MDR service were introduced to provide 24/7 threat monitoring and rapid incident response. Regular internal training and simulated phishing exercises were conducted to enhance staff awareness of cybersecurity and data protection, while IT policies and procedures were aligned with the requirements of the Protection of Critical Infrastructure (Computer Systems) Ordinance.

- 3.4.2.2 醫院流動應用程式升級以提升病人體驗

3.4.2.2 Hospital Mobile App Enhancement to Support Patient Experience

本院於2025年完成醫院流動應用程式第二階段升級，進一步提升病人的服務體驗。病人完成一次性身份驗證後，便可透過應用程式查閱個人化的健康及就診記錄，包括過敏紀錄、個人資料、就診、藥物、化驗及影像報告等。同時，醫院開發了企業會員專用網上平台及會員卡生成系統，以支援企業會員登記流程並推動會員服務數碼化。

In 2025, the Hospital completed 2nd Phase upgrade of the Hospital Mobile Application to further enhance patient experience. After a one-time identity verification, users can access personalised health and visit information via the App, including allergy records, personal data, visit history, medication records, as well as laboratory and imaging reports. In addition, a Membership Portal and Membership Card generation system were developed for Corporate Members to support registration processes and advance the digitalisation of membership service.

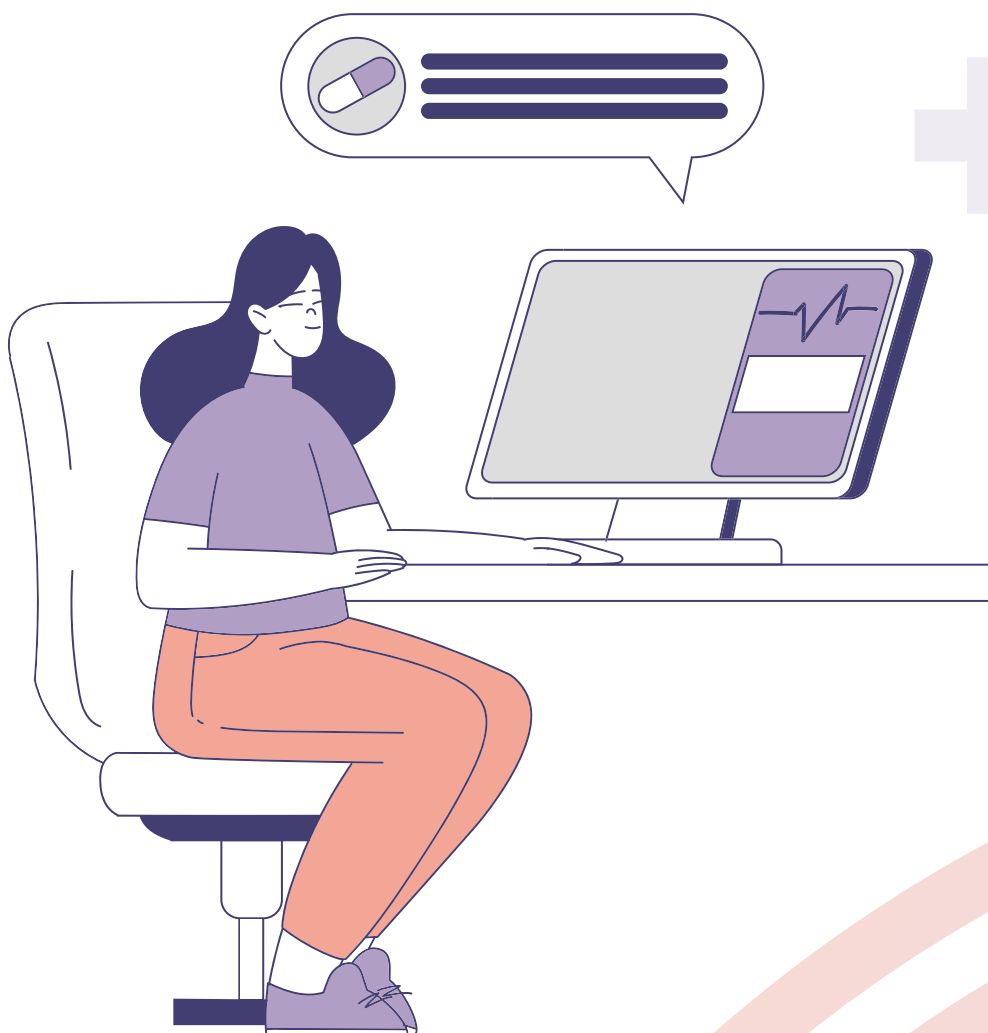


- 3.4.2.3 加強電子健康記錄系統以支援臨床服務

3.4.2.3 Strengthening the eHRSS Integration to Support Clinical Services

本院成功啟動電子健康記錄共享系統 (eHRSS) 的「處方記錄共享功能」，在確保處方資料安全、準確傳輸的同時，更為不同醫療服務提供者之間的協作和照護銜接。此功能為建立完整、可共享及連續性的個人健康記錄奠定重要基礎，有助於提升公共衛生決策質素。

The Hospital successfully activated the Prescription Records Sharing function under the Electronic Health Record Sharing System (eHRSS), ensuring the secure and accurate transfer of prescription data while collaboration and care continuity among healthcare providers. This lays an important foundation for building comprehensive, shareable and longitudinal health records for supporting better decision-making of public health management.



3.5 大型推廣活動

3.5 Major Promotion



3.5.1 婦女體檢優惠推廣 – 由陳凱琳女士擔任推廣大使

3.5.1 Promotion of Women's Checkup – Collaboration with Ms. Grace CHAN

本院榮幸邀請到前香港小姐冠軍陳凱琳女士於2025年3月7日至5月30日期間，擔任身體檢查推廣大使。她透過社交媒體發佈宣傳帖文及影片，積極呼籲市民重視健康管理，獲得廣大網民熱烈回應，獲數萬次瀏覽及互動。陳女士親臨本院體檢並拍攝分享影片，強調忙碌女性健康管理重要性，提升公眾定期體檢意識。

The Hospital was privileged to invite former Miss Hong Kong champion Ms. Grace CHAN to serve as the Health Check Promotion Ambassador from 7 March to 30 May 2025. Through social media posts and videos advocating regular health checks, she garnered tens of thousands of views and interactions. Ms. CHAN underwent a check up at the Hospital and shared a video highlighting its importance for busy women, significantly boosting public awareness of regular screenings.



- | | | | | |
|---|---|---|---|--|
| PE111 麥采婦女體檢 (標準)
\$2,460 (原價 \$3,735) 40折
送糖化血色素檢查 | × | PE110 麥采婦女體檢 (全面)
\$4,080 (原價 \$6,185) 35折
送糖化血色素檢查 | × | PE28 麥采婦女體檢 (精選)
\$6,080 (原價 \$12,855) 50折
送肝纖維化掃描及糖化血色素檢查 |
| PE41 優越全面女士體檢
\$9,855 (原價 \$20,220) 64折
*\$9,308 (午間折上折優惠)
送肝纖維化掃描及糖化血色素檢查 | × | PE134 女性婚前/孕前檢查
\$2,640 (原價 \$4,240) 38折 | × | PE19 產前檢查
\$2,110 (原價 \$2,845) 26折 |

— 推廣期：2025年3月7日至5月30日 —

- 條款及細則
- 優惠只適用於星期一至星期五由醫生診症及覆診，公眾假期除外。
 - 優惠適用於每日內含管理費，否則須另定一次醫性診症費用。
 - 體檢計劃PE41及PE28只適用於預約From Pick優惠。
 - 病人全數實付，以優惠價參與「體檢附加項目」或上的其他體檢項目。
 - 長者優惠適用於以上體檢計劃。
 - 優惠不能與其他優惠同時使用。
 - 優惠須與院內任何條款，恕不另行通知。
 - 如於預約後供服務及解釋體檢的權利。
 - 午間折上折優惠期只為星期一至五下午2時至5時。

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3.5.2 男士體檢優惠推廣 – 由鄭嘉穎先生擔任推廣大使

3.5.2 Promotion of Men's Checkup Packages – Collaboration with Mr. Kelvin CHENG

2025年6月，本院榮幸邀請到影視紅星鄭嘉穎先生擔任男士體檢推廣大使。他親臨本院接受體檢，並以「愛自己 愛家人」為主題，呼籲男性作為家庭支柱應重視健康管理，以保障家人幸福的訊息。其社交媒體帖文及短片累積逾13萬次觀看及大量互動，YouTube分享影片更破2萬觀看，有效提升公眾對男性健康的重視。

In June 2025, the Hospital was honoured to invite renowned celebrity Mr Kelvin CHENG to serve as Men's Health Check Promotion Ambassador. He underwent a check-up at the Hospital and shared the message "Love Yourself, Love Your Family", emphasising men's vital role in maintaining health to protect their loved ones. His social media posts and videos amassed over 130,000 views, with his YouTube check-up experience video exceeding 20,000 views, successfully raising public awareness of men's regular health screenings.

播道醫院 | **6+** 以醫為愛 以愛為醫
Evangel Hospital | CARE THAT CURES

愛自己 愛家人

期間限定 體檢優惠

優惠期：2025年6月12日至8月29日

「作為一家之主，我承諾給太太和孩子最好的生活，包括保障自己和家人的健康！定期進行身體檢查，有助及早預防疾病，為一屋寶貝締造美好將來。」

健康推廣大使 **鄭嘉穎**

優惠低至 **36折**

體檢計劃	項目	原價	限時優惠價	午間折上折
全面男女士 (PE251)	30	\$5,760	\$2,214	\$2,091
精選男/女士 (PE26)	43	\$9,735	\$4,626	\$4,369
優越全面男士 (PE33)	54	\$17,365	\$8,433	\$7,965
優越全面女士 (PE41)	54	\$20,220	\$9,855	\$9,308
樂齡人士 (PE531)	30	\$8,555	\$3,537	\$3,341
兒童及青少年 健康體重管理 (WM312)*	—	\$4,500	\$3,660	—

* 凡折實價\$4,400以上體檢送1項Free Pick自由輪選試
 * 凡折實價\$6,800以上體檢送2項Free Pick自由輪選試
 * 包括註冊營養師飲食指導、物理治療師運動指導

條款及細則：
 • 此優惠只適用於星期一至五上午9時至下午5時(包括醫生診症及覆診)；公眾假期除外。
 • 午間折上折優惠時段為星期一至五下午2時至4時，公眾假期除外。
 • 客戶須於2025年8月29日前完成第一次診症。
 • 客戶須於第一次診症後兩個月內完成覆診，否則須另收醫生費。
 • 優惠不能與其他優惠同時使用。
 • 長者醫療券適用於以上體檢計劃。
 • 優惠條款如有任何修改，恕不另行通知。
 • 有關此優惠之任何爭議，播道醫院保留最終決定權。

☎ 2711 5222 www.evangel.org.hk

QR Code | Evangel Hospital Logo | CSEFO Organisation Logo | Accredited by Commission of Health & Development Department

3.5.3 60週年院慶體檢優惠

3.5.3 60th Anniversary Celebration Checkup Discounted Offers

為慶祝播道醫院成立60週年並感謝市民多年來的支持與信任，本院由2025年11月3日起推出兩項特惠健康檢查計劃，以超值價格讓市民進行關鍵的健康評估，及早預防疾病。計劃反應熱烈，本院將優惠期延長至2026年3月16日，惠及更多市民。

In celebration of the Hospital's 60th anniversary and to thank the community for their support, the Hospital launched two health check-up packages from 3 November 2025 at attractive prices covering essential examinations for early disease prevention. Due to the overwhelming response, the promotional has been extended to 16 March 2026, to benefit more individuals.



繼續守護您健康！

播道醫院由創院至今，一直秉持「以醫為愛 以愛為醫」的宗旨，透過為社區提供全面、優質而可負擔的醫療服務，彰顯上帝的慈愛和平安。

正值60週年院慶，為感謝各位市民多年來的支持，本院現推出兩項超值身體檢查優惠，繼續守護您健康！

EH600 體檢計劃 (23項)

原價 \$4,895-

\$600 (一二折)

60週年院慶優惠價

- 包括：
- 全科醫生覆診跟進
 - 心臟及肺部檢查
 - 肝腎功能測試
 - 糖尿及痛風檢查
 - 血液及血脂檢查
 - 身體檢查報告乙份



EH600 體檢詳情

EH6K 體檢計劃 (44項)

EH6K-F (女性) 原價 \$22,970-

EH6K-M (男性) 原價 \$22,730-

\$6,000 (二六折)

60週年院慶優惠價

- 包括：
- 全科醫生覆診跟進
 - 眼睛檢查
 - 心臟檢查
 - 肝腎功能測試
 - 肝、膽及胰超聲波掃描
 - 肝纖維化掃描
 - 骨質密度及健康檢查
 - 糖尿及痛風檢查
 - 甲狀腺功能測試
 - 癌症檢查
 - 身體檢查報告乙份



EH6K 體檢詳情

條款及細則

- 體檢優惠期為2025年11月3日(星期一)至2026年3月16日(星期三)(公眾假期除外)，體檢必須於此日期前進行，參加者請即速報名。
- EH6K-F及EH6K-M優惠只適用於星期一至五上午9時至下午5時(包括體檢及覆診)，公眾假期除外，客戶須先以電話預約(2711 5222)，參加者並不享有 Free Pick Up 服務。
- EH600 優惠只適用於星期一至五下午5時至晚上9時(包括體檢及覆診)，公眾假期除外，只接受即場登記，恕不預約，此優惠只包括醫生覆診身體檢查報告一次，並不包括任何其他診斷服務，參加者如須求診，加配其他體檢附加項目或複雜配對設備，有關外支費用恕不計算。
- 參加者可預覽，以便選擇參與「體檢附加項目」表上的其他體檢項目。
- 參加者必須在進行體檢前最少預留6小時(切勿過飽或空腹)。
- 優惠不能與其他優惠同時使用。
- 優惠期設有的修改，恕不另行通知。
- 有關此優惠之任何爭議，播道醫院管理層將決定權利。



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3.5.4 夜間門診服務減 \$60優惠

3.5.4 \$60 Off for Evening Outpatient Consultation

為慶祝60週年院慶，本院自2025年12月1日至2026年3月31日推出夜間門診特別優惠。星期一至六下午5時至9時，使用全科門診並領取藥物/接種疫苗者，可獲全單減免港幣 \$60。

此優惠方便上班族於下班後求診，讓更多人享受到優質、可負擔的醫療服務，延續「以醫為愛，以愛為醫」的服務理念。

To celebrate the 60th anniversary, from 1 December 2025 to 31 March 2026, the Hospital offered a HK\$60 discount on evening outpatient services (5pm to 9pm, Monday to Saturday), for consultations plus medication or vaccination.

This initiative enhanced convenience for working individuals after office hours. The Hospital remains dedicated to providing accessible, high-quality and affordable healthcare under the "Care that Cures" principle.



踏入冬季流感高峰期，凡於2025年12月1日至2026年3月31日期間，下午5時後登記之全科病人，可獲全單減\$60之優惠(必須同時接受醫生診症及領取藥物/接種疫苗)，冀延續本院透過「以醫為愛 以愛為醫」的信念，為市民提供全面、優質而可負擔之醫療服務，關顧市民的健康需要。

60週年院慶優惠

診症+藥物/疫苗全單減
\$60

只適用於星期一至六 5pm - 9pm 之全科門診服務
(最後登記時間為晚上8時45分)

- 此優惠只適用於2025年12月1日至2026年3月31日期間，星期一至六下午5時至晚上9時，星期日及公眾假期除外。
- 是次優惠不能與其他優惠(如長者卡、殘疾人士、照顧者、或本院會員折扣)同時使用。
- 此優惠只適用於包括醫生診症及需要領取藥物或接種疫苗之求診者。
- 有關此優惠之任何修改或爭議，播道醫院保留最終決定權。



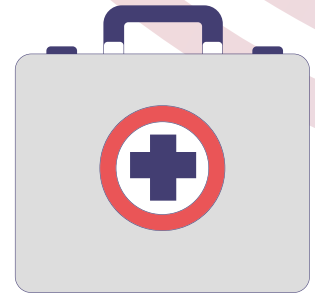
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3.6 服務合作

3.6 Service Collaboration



3.6.1 大灣區醫療集團家庭醫學專科臨床體驗計劃

3.6.1 Collaboration with The GBA HealthCare Group in Provision of Family Medicine Training

本院為大灣區醫療集團旗下的家庭醫學實習生，包括醫生和護士，提供臨床體驗及培訓機會。首批實習生於2025年2月19日起參與，至五月底共有18位醫生及23位護士完成培訓。內容涵蓋門診診症、慢性病管理、健康篩查及患者教育等。實習生獲益於實地指導及多學科合作，提升臨床技能與全人照顧理念，促進大灣區基層醫療服務質素提升。本院期待深化此類交流合作。

The Hospital was pleased to collaborate with The Greater Bay Area Medical Group to offer clinical training for their family medicine interns (doctors and nurses). The first cohort began on 19 February 2025, with 18 doctors and 23 nurses completing by end-May. Training covered outpatient consultations, chronic disease management, health screening, and patient education. Interns benefited from hands-on guidance and multidisciplinary collaboration, enhancing clinical skills and holistic care to elevate Greater Bay Area primary healthcare quality. The Hospital looks forward to deepening such exchanges.



- 本院醫生、護士與大灣區醫療集團實習生合照留念，共同見證臨床培訓成果。

Group photo of Hospital doctors, nurses, and Greater Bay Area Medical Group interns, commemorating the successful clinical training programme.



3.6.2 體檢優惠擴展至滙豐銀行(中國)個人銀行客戶

3.6.2 Health Check Packages Extended to HSBC (China) Personal Banking Clients

由2025年10月起，本院與滙豐銀行(中國)有限公司合作，為其個人銀行客戶——包括滙豐卓越理財、滙豐卓越理財尊尚及滙豐私行客戶——提供多項特色體檢計劃，涵蓋癌症指標篩查、肝腎功能評估等重點檢查，助客戶全面了解自身健康狀況，築牢健康防線。本院希望透過此合作，讓更多高端客戶享受優質、可負擔的預防醫療服務，守護個人及家庭健康。

From October 2025, the Hospital partnered with HSBC Bank (China) Company Limited (“HSBC China”) to offer exclusive health check-up packages for HSBC Premier, Premier Elite and Private Banking customers. These include cancer marker screening and liver and kidney function assessments to support early detection and strengthen personal health management. Through this collaboration, the Hospital aims to make high-quality preventive healthcare more accessible, promoting the health and well-being of individuals and their families.

3.6.3 「零活易」推動環保減排 落實ESG政策

3.6.3 Implementing ESG Policies via Zero2 platform

本院自2025年5月起與Negawatt合作，引入其「零活易」(Zero2)手機應用程式的ESG獎賞平台，鼓勵員工完成各項減碳目標，推動可持續發展。員工可記錄節能減廢行動，累積積分兌換獎勵，將個人習慣轉化為機構層面的綠色實踐。Zero2團隊於2025年6月19日聯同環保大使「ES豬」親臨本院，現場為員工辦理帳號登記，共有近100名員工出席。

Since May 2025, the Hospital has partnered with Negawatt to integrate the “Zero2” mobile application ESG rewards platform. This initiative encourages staff to achieve carbon reduction missions, like energy conservation and waste reduction, earning points redeemable for rewards, transforming individual habits into institutional sustainability practices.

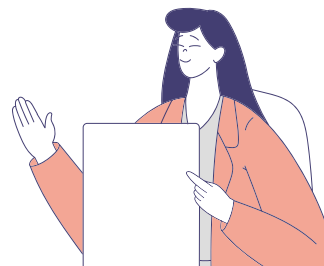


- Zero2團隊於2025年6月19日聯同環保大使「ES豬」親臨本院，現場為員工辦理帳號登記

On 19 June 2025, the Zero2 team visited the Hospital with environmental mascot "ES Pig" to assist staff with account registration for the ESG rewards platform.

3.7 集思會

3.7 Retreat



2025年12月14日本院舉行年度員工集思會，由董事會及管理層回顧過去一年及展望未來。董事會主席在致辭中重申醫院重建計劃已啟動，並強調醫院須持續開源節流及簡化工作流程以提升成本效益。

集思會凝聚管理層共識，激勵團隊秉持以病人為本、服務社群的精神，推動醫院邁向更高質素及可持續發展。

On 14 December 2025, the Hospital held its annual staff retreat, uniting the Board of Directors and management to review achievements and plan ahead. The Board Chairman reaffirmed the Hospital Redevelopment Project and highlighted the need to optimise costs, boost revenue, and streamline workflows for greater efficiency.

The retreat strengthened management alignment on long-term goals and renewed commitment to patient-centred, community focused, and sustainable growth.



4



質素提升 Quality Enhancement



4.1 提升病人體驗

4.1 Enhance Patient Experience



為推動以顧客滿意及卓越服務為核心的文化，本院於2025年推行多項措施，強化以病人為中心的照護及提升服務質素與滿意度。主要包括：

院長理念分享：院長親自創作一首融合醫院核心價值的歌曲，傳遞「以醫為愛·以愛為醫」理念，激勵員工實踐病人為本精神。

員工培訓課程：全年舉辦服務態度、溝通及病人安全等培訓，強化專業與服務意識。

螢幕保護屏提醒：於電腦及公共螢幕滾動播放服務原則，持續深化員工以客為本的文化。

部門主導的病人體驗提升項目：

- **住院部：**製作病人教育影片及防跌倒警示，提升安全與自我照護意識。
- **物理治療部：**推出頸部疼痛的物理治療計劃，提供個性化復康指導，改善患者生活質素。

- **精神健康及家庭支援：**舉辦多場教育講座，聚焦心理健康、正向家庭關係及壓力管理，促進全人健康。

- **照護者支援計劃：**為長期照顧者提供情緒支援、實務指導及資源連結，減輕照顧負擔，間接提升病人照護質素。

優惠及增值服務：推出優惠門診及健康評估計劃，鼓勵預防性醫療與早期介入及健康管理。

這些措施共同鞏固病人為本文化，提高服務質素，實踐「以醫為愛·以愛為醫」的使命。



To cultivate a culture centred on customer satisfaction and service excellence, the Hospital introduced a series of strategic initiatives in 2025:

Leadership Communication through Song :

Hospital Superintendent composed a song that weaves together the core values of the Hospital. The song serves as a powerful reminder of the importance of patient-centred care and unwavering commitment to service quality.

Staff Training and Development :

Comprehensive training sessions were conducted throughout the year to strengthen staff competencies, improve communication skills and elevate overall service delivery standards.

Ongoing Visual Reminders :

Year-round screen saver messages were displayed across hospital computers and public areas to continuously reinforce key service principles and customer-focused behaviours.

Departmental Initiatives to Enhance Patient Experience and Holistic Well-being :

- Educational videos and prominent fall-prevention signage for in-patients to promote safety and self-care awareness.

- A specialised physiotherapy programme designed to alleviate neck pain and improve functional mobility.
- Public educational talks focused on psychological well-being, stress management and fostering positive family relationships.
- Caregiver support programmes providing emotional, practical and resource guidance to family members and carers.

Discounted Services and Value-Added Health Assessments :

Discounted outpatient and health check services, together with value-added assessment packages, were offered to improve accessibility and encourage preventive healthcare among the community.

These initiatives collectively strengthened the Hospital's patient-centred culture, improved service quality and reinforced the commitment to holistic, compassionate care in line with the mission "Care that Cures".



4.2 資訊科技與網絡安全

4.2 Information Technology and Cybersecurity

為應對香港政府於2026年1月實施的相關法例要求，並提升對網絡安全防護，本院於2025年推行多項措施：

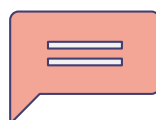
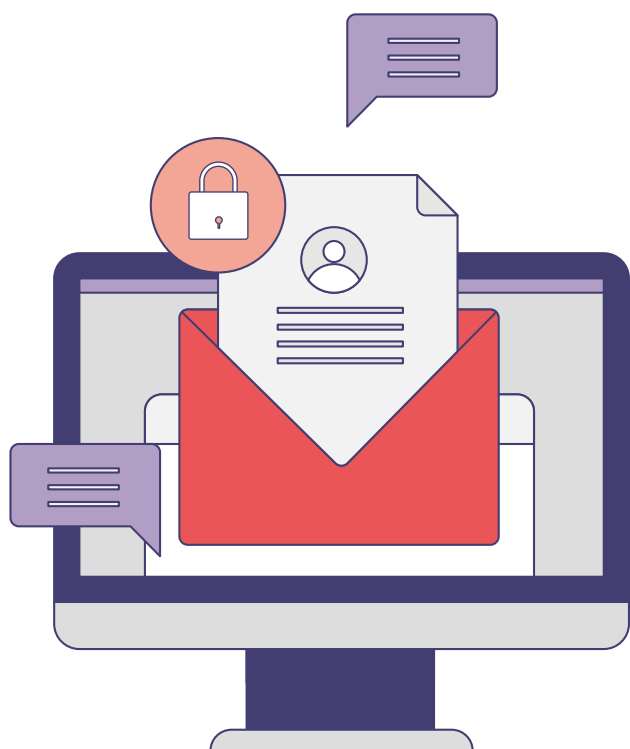
在員工培訓方面，透過持續教育及反釣魚演練，提高員工警覺性，包括：定期發送安全提示電郵，並舉辦私隱教育課程，加強資料保護意識。在事件應變方面，於專業顧問指導下完成事件應變計劃，確保遇到網絡事故時能迅速、有序應對。此外，於2025年8月及12月分別由外部顧問進行資料私隱與資訊安全稽核，驗證改進成效及合規性。同時完成關鍵系統硬體升級與軟體修補，強化防火牆、入侵偵測及端點防護。

這些舉措使醫院提前符合法規要求，降低網絡風險，保障病人資料及運作安全，鞏固持份者信任。

To comply with the Hong Kong Government's legislative requirements effective January 2026 and strengthen cybersecurity protection, the Hospital implemented a series of proactive measures throughout 2025:

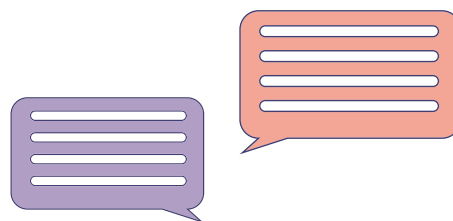
Staff awareness was enhanced through regular training and phishing simulation exercises, including periodic security reminder emails and annual privacy education sessions to reinforce data protection awareness. Under the guidance of external consultants, the Hospital completed its Incident Response Plan (IRP) to ensure a prompt and well-organised response to cyber incidents. In August and December 2025, external consultants conducted data privacy and information security audits to verify compliance and the effectiveness of improvements. In parallel, key hardware and software upgrades were completed, including enhanced firewalls, intrusion detection, and endpoint protection.

These initiatives enabled the Hospital to meet forthcoming regulatory compliance proactively, significantly reduce cybersecurity risks, and safeguard patient data and operational resilience, demonstrating our unwavering commitment to the trust placed in us by patients and stakeholders.



4.3 病人諮詢小組

4.3 Patient Advisory Group



本院重視醫護與病人之間的雙向溝通與互信，自2024年起成立「病人諮詢小組」，邀請曾接受本院治療的病人就醫院服務流程、環境設施、病人體驗及整體運作等提供真實而寶貴的意見。

2025年，小組舉行兩次會議，成員由三位增至五位。院方積極聽取成員建議，包括就醫便利、資訊透明度、設施舒適度等，亦向成員匯報醫院最新發展、重建進度、服務優化措施及未來發展。透過開放的交流平台促進了醫院與病人的互信與持續改進。

The Hospital has always placed great importance on open communication and mutual trust between healthcare staff and patients. Since its establishment in 2024, the “Patient Advisory Group” has invited patients who have received treatment at the Hospital to serve as members, providing candid and valuable feedback on various aspects of hospital services, facilities, patient experience and overall operations.

In 2025, the Group held two meetings, with membership increasing from three to five. During these sessions, the Hospital actively gathered members’ suggestions on areas such as service accessibility, information transparency, facility comfort and care processes. At the same time, the Hospital shared updates on key developments, including the progress on the redevelopment project, service enhancements and future plans. This regular and open dialogue has strengthened mutual understanding and collaboration between the Hospital and its patients.



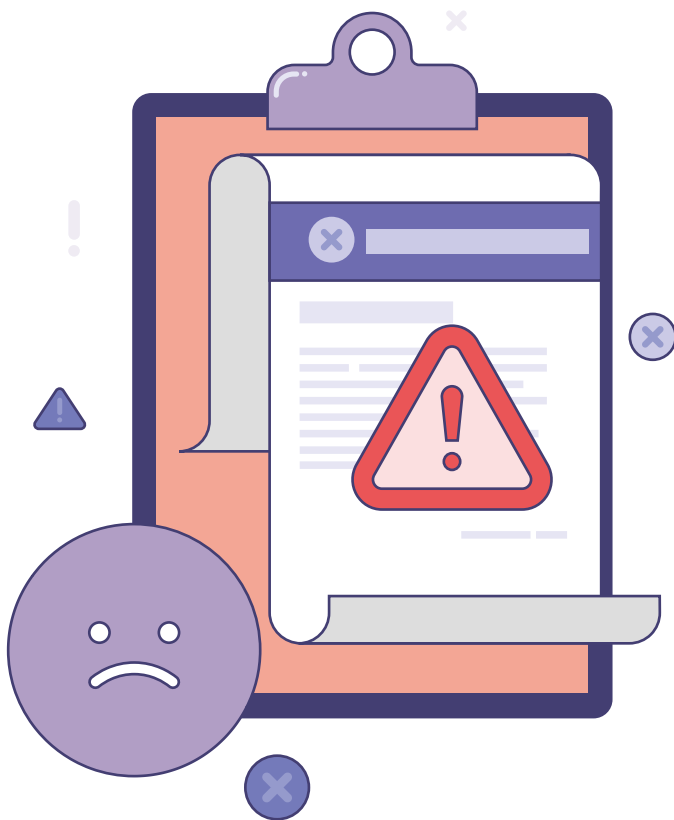
4.4 雙層投訴處理機制

4.4 Two-tier complaint handling mechanism

本院採用雙層投訴處理機制，為投訴人及被投訴人提供公平、公正、便捷、有效的處理渠道。

- 第一層（醫院層面）：由院長在品質及安全主任及醫院相關部門協助下，按程序及時跟進、調查及回覆，確保妥善處理。
- 第二層（上訴機制）：如投訴人對第一層處理結果仍有疑慮，可向由本院投訴處理委員會提出上訴。委員會獨立審視個案，識別改善空間並提出跟進行動，提升服務質素。

此雙層投訴處理機制不僅保障投訴人的權益，亦為醫院持續改進提供重要反饋。



The Hospital adopts a two-tier complaint handling mechanism designed to provide both complainants and the subjects of complaints with a fair, impartial, convenient, prompt and effective resolution channel.

- **Tier 1 – Hospital Level**

All initial complaints are handled by the Hospital Superintendent with the assistance of the Quality and Safety Officer and the relevant hospital departments. A set of established procedures to investigate and respond in a timely manner was formulated to ensure complaints are addressed appropriately.

- **Tier 2 – Appeal Level**

Complainants who remain dissatisfied with the Tier 1 outcome may lodge an appeal with the Complaints Management Committee. The Committee reviews each appeal independently and objectively, examines the service delivery process in full, identifies opportunities for improvement and recommends appropriate follow-up actions to further enhance service quality.

This structured two-tier mechanism protects the rights of complainants while serving as a valuable source of feedback for the Hospital's continuous improvement.



4.5 身體檢查滿意度調查：92% 客戶給予8分以上評分

4.5 Medical Checkup Satisfaction Survey: 92% Clients Rated 8 or Above

播道醫院堅持「預防勝於治療」，而定期進行體檢更是保障健康的重要一環。為持續提升服務質素，本院每年均對體檢服務使用者進行問卷調查，以了解客戶意見及改善方向。2025年的調查結果顯示，用戶對本院體檢服務給予高度肯定(以10分為滿分)：

- 92% 客戶給予整體服務評分達8分或以上
- 95% 認同本院體檢資訊全面且清晰
- 97% 滿意預約流程順暢便捷

本院衷心感謝每位參與調查及選擇本院體檢服務的客戶的支持與寶貴意見，我們將持續優化健康評估計劃，推動健康管理與疾病預防。

The Hospital firmly believes that “prevention is better than cure” and recognises the importance of regular health check-ups in safeguarding personal and family well-being. To continuously enhance service quality, the Hospital conducts an annual satisfaction survey among users of its health check services. The 2025 survey results reflected highly positive feedback from clients (on a scale of 10):

- 92% rated the overall service 8 or above
- 95% considered the health check information comprehensive and clear
- 97% were satisfied with the smooth and convenient booking process

The Hospital extends its sincere appreciation to all participants for their trust and valuable feedback, which serve as our greatest motivation. Looking ahead, we remain committed to enhancing health assessment plan to better support health management.



4.6 本院流動應用程式功能升級

4.6 Upgraded Features of the Hospital Mobile App

為提升病人方便及醫療資訊透明度，本院流動應用程式於2025年完成重大升級。用家只需攜帶身份證明文件到本院完成一次性的實名身份認證，即可透過「會員專區」內的病人記錄，隨時隨地查閱及下載個人醫療記錄，包括：

- 由查閱當日起計，過去三年內於本院的就診記錄、門診藥物記錄及化驗報告
- 自2025年4月1日起於本院進行的所有放射診斷報告
- 病人更新的過敏記錄

上述資料支援手機查看或PDF下載，方便健康管理或與其他醫療機構分享。升級後的應用程式強化私隱保安，讓病人安心使用數碼醫療服務。

本院感謝用家反饋，我們將持續優化功能，務求為病人帶來更便捷的醫療支援。

To further enhance patient convenience and promote transparency in medical information, the Hospital significantly upgraded the functionalities of its mobile application in 2025. After completing one-time in-person identity verification at the Hospital with valid identification documents, users can access and download their personal medical records under the “Membership,” including:

- Consultation records, outpatient medication records and laboratory reports from the past three years (calculated from the date of access)
- All radiological diagnostic reports conducted at the Hospital from 1 April 2025 onwards
- The most recently updated allergy record

These records can be viewed directly on mobile devices or downloaded in PDF format, enabling patients to manage their health information independently or share it with other healthcare providers. The upgraded app has streamlined access procedures while strengthening data privacy and security measures, giving users greater confidence in digital healthcare services. We thank users for feedback and will continue enhancing functionality to deliver more convenient healthcare support.





To enable patients and the public gain a more comprehensive understanding of the Hospital's services and latest developments, the Corporate Communications and Marketing Department continuously refines its multi-channel communication strategy. The Department remains committed to providing clear, timely and informative content while strengthening engagement and connection with both the community and patients.

Diverse Promotional Materials

The Hospital regularly produces and updates a variety of physical and digital promotional items, including:

- Posters, brochures, educational leaflets and promotional flyers
- Educational and promotional videos, covering health knowledge, service introductions, preventive care and hospital highlights

Digital and Social Media Platforms

The Hospital maintains an active presence and continuously publishes updates through the following official channels:

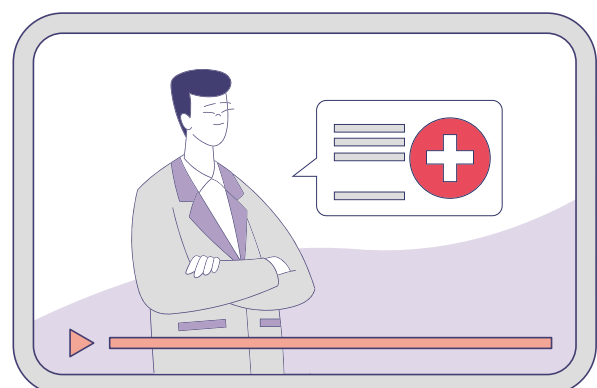
- Facebook
- YouTube
- Instagram
- LinkedIn
- In-app announcements and push notifications via the Hospital mobile application

Reissuance of Hospital Newsletter "EH Friends"

From January 2025, the Hospital has reissued its internal newsletter "EH Friends" every four months to enhance connections with various stakeholders. Content includes:

- Updates on the Hospital's latest developments and key project (such as reconstruction plans and service upgrades)
- Feature stories sharing services and insights
- Health education and preventive medicine information
- Details on the latest promotions and events

Through this multi-layered and integrated communication approach, the Hospital continues to enhance service transparency, raise public awareness and foster meaningful engagement with patients, staff, partners and the wider community, consistently reflecting our enduring commitment to patient-centred care.



4.8 院牧服務

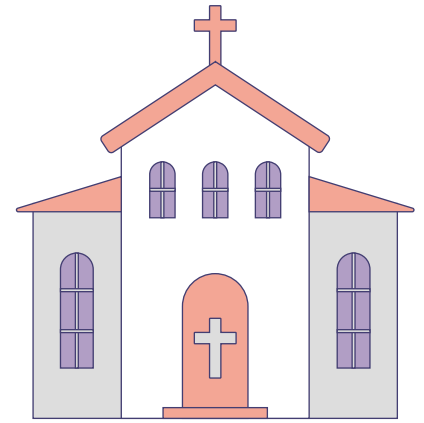
4.8 Chaplaincy Services

4.8.1 病人事工

4.8.1 Patient Ministry

播道醫院作為一間基督教醫院，按著上帝的引導，院牧團隊一直盡力配搭，成為病人和同事的祝福。院牧部團隊於2025年共探訪病人9,684人次、家屬1,131人次，總計10,815人次。其中提供牧養輔導7,455人次，決志或回轉及慕道共464人(病人344人)，轉介到教會共367人，離院跟進495人次。

As a Christian hospital, Evangel Hospital's Chaplaincy Department strives to bless patients and colleagues under God's guidance. In 2025, our chaplains conducted 9,684 patients visits and 1,131 family visits, 10,815 visits in total. Among these, 7,455 individuals received spiritual counselling, with 464 individuals accept or would like to know more about Jesus Christ (344 of whom were patients). Additionally, 367 were referred to the churches, and 495 instances of care were provided to discharged patients and families.

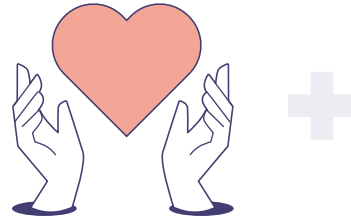


4.8.2 癌症病人關懷支援事工

4.8.2 Cancer Patient Support Ministry

為加強對癌症病人的關懷支援，院牧部與鄰近伙伴教會協作舉辦癌症病人支援小組。每月星期六早會，由院牧及伙伴教會同工帶領，透過分享與祈禱支援癌症病人的心靈需要，幫助癌症病人面對恐懼與壓力，尋找生命盼望。此外，院牧部亦於2025年9月13日舉行「藝術療癒心靈關懷工作坊」，共有29人癌症病人、家屬及關心人士透過繪畫、音樂、手作等藝術形式，釋放情緒、重建盼望，經歷上帝的安慰。

院牧部陪伴癌症病人及家屬走過疾病幽谷，見證基督的愛。感謝所有負責帶領的義工及代禱者的支持，讓本院實踐「以醫為愛·以愛為醫」使命。



To strengthen support for cancer patients, our Chaplaincy collaborated with nearby partner churches to establish a monthly support group. These Saturday morning meetings focus on sharing and prayer to address the spiritual needs of cancer patients. On 13 September 2025, an 'Art Therapy and Spiritual Care Workshop' was held, with 29 participants. Through painting, music, crafts, and creative expression, participants released emotions, explored inner feelings, rebuilt hope, and experienced God's healing and comfort in a warm, non-judgmental environment.

The Chaplaincy Department walks alongside cancer patients and their families through their darkest moments, bearing witness to Christ's love and presence. We extend deep gratitude to chaplains, partner churches and volunteers who lead, serve and pray for this ministry, faithfully embodying our "Care that Cures" mission and bringing spiritual hope and strength to those facing cancer.



4.8.3 員工支援

4.8.3 Staff Ministry



院牧部重視員工靈性，定期舉辦午間崇拜、護士團契及新入職員工迎新聚會。2025年6月25日及10月24日亦舉行兩場音樂見證分享聚會，邀請基督徒唱作歌手黃文弟兄及醫天使朱經宇弟兄親臨本院分享見證，兩場聚會合共100位員工參與，並為有意認識信仰的同事作個別跟進。

The Chaplaincy Department prioritizes staff spiritual well-being through regular lunchtime worship services, a nurses' fellowship, and welcome gatherings for new employees. In 2025, two music testimony meetings were held on 25 June and 24 October, featuring Christian singer-songwriter Wong Kim-Man and E-Angel Chu King-Yu, attracting 100 staff participants. The chaplaincy team followed up with those interested in learning more about the Christian faith.



4.8.4 「醫天使」義工

4.8.4 E-Angels Volunteer Ministry

2025年，院牧部52位受訓的「醫天使」義工關懷探訪1,898位病人。2025年10月於播道會樂泉堂及11月8日於本院分別舉辦牧關探訪及防感染訓練，62位教徒及神學院神學生參加，38人申請成為本院醫天使。

聖誕期間，院牧部於12月17日舉辦聖誕感恩崇拜，邀請中國播道會牧職部主任羅偉其牧師蒞臨分享，並由員工及醫天使組成詩班獻詩。12月19日合共29位醫天使向住院及門診病人報佳音。

醫天使義工不僅為病人提供實質關懷與靈性支持，更成為愛心橋樑連結醫院、教會與社區。本院衷心感謝每位醫天使的忠心服事，以及院牧同工、教會伙伴與義工的培訓與帶領支持。他們讓「以醫為愛·以愛為醫」的使命在醫院每個角落彰顯，見證基督的愛與盼望。



In 2025, the Chaplaincy Department had 52 trained 'E-Angels' participating in various volunteer services, including visiting 1,898 patients. Additionally, pastoral visitation training was conducted in October at the EFCC Joy Church, and infection control training took place on 8 November at EH, with 62 church members and theological students participated. Of these, 38 applied to become E-Angels at the hospital.

During Christmas in December 2025, a worship was held on 17 December, featuring a message from Pastor Luo Wai-ki of EFCC. Staff and E-Angels formed a choir for the occasion. On 19 December, 29 E-Angels visited EH to share good news with inpatients and outpatients.

E-Angels volunteers provide tangible care and spiritual support to patients while bridging Hospital, church, and community in love. We sincerely thank every E-Angel's faithful service, alongside chaplains, church partners, and volunteers who train and lead. Their ministry makes our "Care that Cures" mission visible in every corner, witnessing Christ's love and hope.



- 聖誕期間，醫天使義工向住院病人分享福音信息，帶來溫暖與盼望。

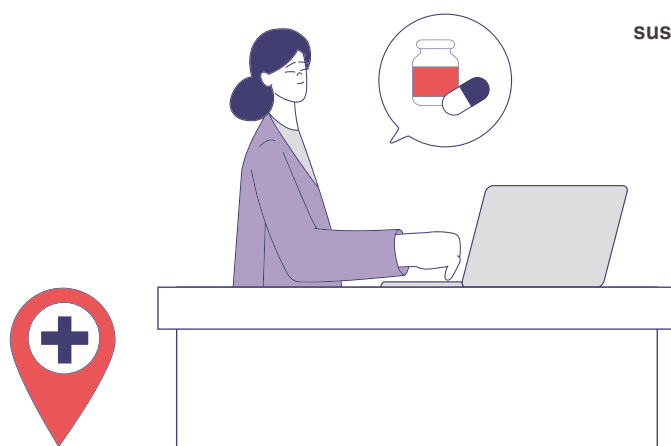
During Christmas, E-Angel volunteers visited wards to share the Gospel with patients, bringing warmth and hope.

4.9 視光中心擴展業務

4.9 Optometric Centre Expanded Its Services

播道醫院視光中心於2025年2月10日起擴充業務，與香港心理衛生會附屬公司明途聯繫有限公司旗下之「卓思廊復康生活幹線」合作。此舉為病人及居民提供更全面健康支援，同時透過社會企業模式為殘疾人士創造就業，體現本院推動社會共融與可持續發展的承諾。

From 10 February 2025, Evangel Hospital's Optometric Centre expanded services through the strategic partnership with Cheers Gallery operated by Mental Care Connect Company Limited, under MHAHK. This collaboration delivered comprehensive health support to patients and residents while creating employment for disabled individuals via social enterprise, reflecting our commitment to social inclusion and sustainable development.



4.10 新服務助大眾及早規劃人生

4.10 New Services for Early Life Planning

隨著人口老化及市民對晚年生活規劃意識日益提高，本院自2025年12月10日起推出三項全新服務，助市民理性規劃人生晚期：

1. 為訂立遺囑人士進行精神能力評估：確保訂立遺囑人士具理解及決策能力，此評估有助遺囑在將來符合法律效力。
2. 為持久授權書設立人評估精神行為能力：確認授權人精神健全時委任受權人，一旦日後因疾病、意外或認知退化而喪失決策能力，受權人可合法代為處理財務、財產及日常生活事務，避免法院介入或無人可作決定。
3. 預設醫療指示：明確表達末期醫療意願，減輕家屬壓力。

上述三項服務均由本院家庭醫學專科醫生及專業團隊提供評估及諮詢，強調病人自主權、知情同意及私隱保障。本院期望助市民及早規劃人生，減低晚年醫療及法律上不確定性，活出有尊嚴、有盼望的生命。

In response to Hong Kong's ageing population and growing community awareness of end-of-life planning, Evangel Hospital launched three new services on 10 December 2025 to help individuals make rational arrangements:

1. **Will Mental Capacity Assessment:** Ensures individuals have sufficient understanding and decision-making capacity, strengthening the legal validity of the wills and minimising the risk of future disputes.
2. **Enduring Power of Attorney Mental Capacity Assessment:** Confirms individual' mental capacity when appointing trusted representatives. Should incapacity arise from illness, accident, or cognitive decline, representative can legally manage finances, property, and daily affairs on behalf of the authorizer, avoiding court intervention or decision-making vacuums.
3. **Advance Medical Directive:** Clearly expresses end-of-life treatment preferences, relieving family decision-making burdens.

All three services are provided by the Hospital's Family Medicine Specialists and professional team with strong emphasis on autonomy, informed consent and privacy protection of patients. These services empower individuals to plan early, reduce late-life medical and legal uncertainties, and live with dignity and hope.



4.11 心理評測及輔導中心增設言語治療服務 4.11 Speech Therapy Service at Psychological Assessment and Counselling Centre

2025年兩位註冊言語治療師加入心理評測及輔導中心，提供個別及小組治療訓練、語言能力及吞嚥評估服務。服務延伸至住院病人，涵蓋幼兒至長者，體現本院全人照顧的承諾，讓病人及家屬得到適切支援。

Two registered Speech Therapists joined the Psychological Assessment and Counselling Centre in 2025, offering individual and group therapy training, as well as assessments for language ability and swallowing. Services extend to inpatients across all ages, from children to elderly, demonstrating our holistic care commitment.



播道醫院 Evangel Hospital | **60+** 以醫為愛 以愛為醫 CARETAKERS | **心理評測·輔導** Psychological Assessment & Counselling

播道醫院心理評測及輔導中心 言語治療服務 – 心智解讀社交訓練小組

(小組一) 幼稚園 K2-3
2025年10月4、11、18、25日
(共四節, 逢週六)
9:15-10:15am
\$1,600 (平均\$400/節)
上限5人 (3人成班)

(小組二) 小一至三年級
2025年10月4、11、18、25日
(共四節, 逢週六)
10:20-11:35am
\$2,000 (平均\$500/節)
上限5人 (3人成班)

查詢及報名
• 有意者請於**2025年9月27日或之前**致電2176-0222
或填妥網上報名表格, 與中心職員預約個別評估日期。

組前言語治療個別諮詢
如孩子首次於本中心接受言語治療服務, 須進行一節組前言語治療個別諮詢及預繳個別諮詢費用以確認預約。
組員優惠價 \$800 (60分鐘/節)
正價收費: \$1,000元 (60分鐘/節)
注意: 此優惠價只適合成功參與小組的組員, 如最後未能成功參與, 須補交正價個別諮詢費用差額\$200元。

言語治療 - 心智解讀社交訓練小組
對象: 幼稚園K2-3及小一至三年級社交溝通能力較弱的孩子 (歡迎特殊教育需要SEN孩子)
導師: 註冊言語治療師 蕭穎嵐女士 (Ms. Stephanie Siu)
地點: 播道醫院心理評測及輔導中心 (九龍土瓜灣宋皇臺道2號地下) 導師資歷

注意事項:
1. 除非行政原因導致服務未能如期提供, 否則已繳交之款項恕不退還。如課程滿堂, 恕未能補堂或退款。2. 參與小組前須經過言語治療師約30分鐘評估諮詢, 以確認孩子合適參與小組; 如有較嚴重溝通障礙或溝通障礙之孩子, 可能會由言語治療師建議先安排個別言語治療訓練。3. 有關患者之任何爭議, 播道醫院保留最終決定權。

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Credited by
Communications &
Development Department
醫院及發展部
CDD-P19/2025.09.01
Next Review Date: 2025.09.28

4.12 與「遺善最樂」合作推動遺產捐贈

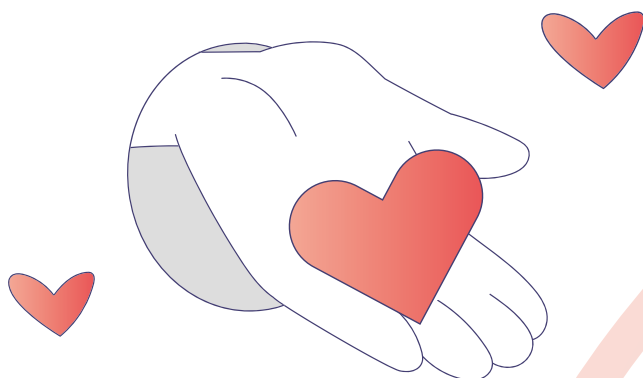
4.12 Collaborate with ForeverGift to Promote Estate Donation



播道醫院非常榮幸成為社企「遺善最樂」的合作慈善機構，攜手推動遺產捐贈計劃。捐贈者可透過「遺善最樂」免費專業律師服務，選擇將部分或全部遺產捐贈予本院，支持醫療、病人關懷、社區健康項目及未來發展，延續愛心使命。

「遺善最樂」為捐贈者提供一站式遺囑訂立服務，確保遺囑內容清晰、合法有效，避免日後爭議。此合作不僅為有意捐贈遺產的市民提供便利及專業支援，更能藉捐贈遺產，協助我們持續照顧社區健康、推動醫療進步，為後代留下愛與盼望。

Evangel Hospital is honoured to partner with social enterprise ForeverGift in promoting legacy giving. By naming the Hospital as a beneficiary through ForeverGift, donors can receive complimentary professional legal support from ForeverGift to draft a legally valid will, ensuring their wishes are clearly documented and smoothly fulfilled. This collaboration offers convenient, professional support to those considering legacy donations, while enabling us to continue caring for community health, advancing medical progress, and leave love and hope for future generations.



○ ○

5



可持續發展及ESG實踐

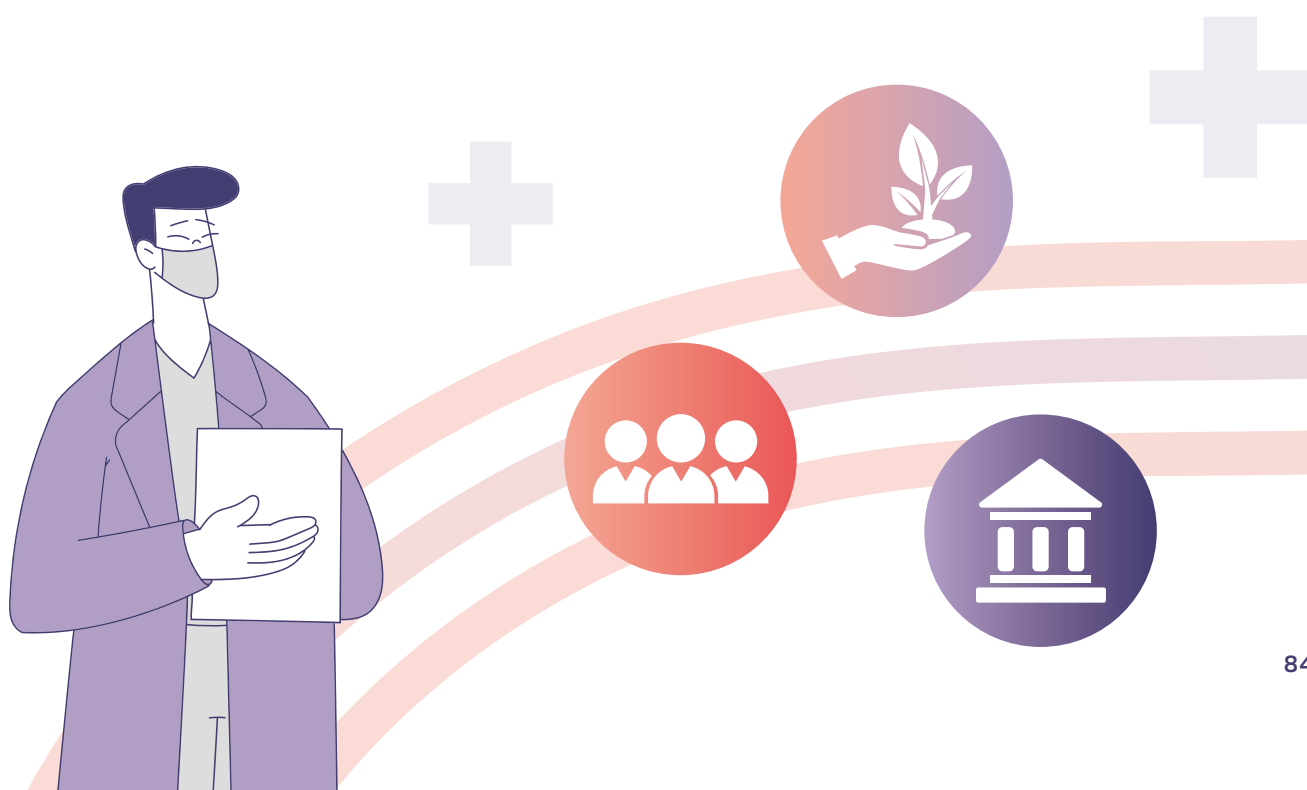
Sustainable Development and ESG Practices





播道醫院一直以可持續發展為核心策略，將環境 (Environmental)、社會 (Social) 及管治 (Governance) (ESG) 考量全面融入醫院的日常運作、決策流程及長遠發展規劃。醫院致力於創造長期、可持續的價值，同時堅守醫院的使命，在醫療服務之外，積極回應社會對環保、社會責任及良好管治的期望。

The Hospital is committed to sustainable development and responsible practices, integrating Environmental, Social and Governance (ESG) considerations as a priority in its strategy and operations. It strived to create long-term, sustainable value while upholding its mission.



5.1 環境

5.1 Environment

5.1.1 加強環境管治

5.1.1 Enhancing Environmental Governance

播道醫院持續推動環保文化。隨著2024年環保教育成功建立院內綠色意識，在2025年本院強化節約用水行動，在各樓層及公共區域張貼「珍惜用水」標示，並透過內部通訊及螢幕保護持續提醒病人、訪客及員工共同參與。

醫院已完成全面碳足跡基線評估，總溫室氣體排放量為 838.57公噸二氧化碳等排量(CO₂e)，嚴格遵循《溫室氣體議定書企業標準》(GHG Protocol)，採用香港本地排放因子確保數據準確性。根據機電工程署發表的醫院類別(C51) 能源強度基準，本院能源表現超越90%同類樓宇，展現在能源管理及碳減排方面的領先優勢。

未來本院將以此為基礎訂立明確減碳目標，持續優化能源使用、推動綠色採購及低碳運作，並加強持份者參與，實現低碳醫療與可持續發展願景。

The Hospital continues embedding environmental protection into its daily operations and organisational culture. Building on 2024's successful green awareness campaigns, we reinforced water conservation by placing "Water Saving" signage throughout ward floors and public areas in 2025. Through internal communications and screen saver reminders, patients, visitors and staff are continually encouraged to participate in water-saving efforts.

The Hospital completed a comprehensive carbon footprint baseline assessment, recording total greenhouse gas emissions of 838.57 tonnes of carbon dioxide equivalent (CO₂e), strictly following the GHG Protocol Corporate Standard with Hong Kong-special emission factors for accuracy and regulatory compliance. Per the Energy Intensity Benchmark (Category C51 – Hospitals) issued by the Electrical and Mechanical Services Department (EMSD), the Hospital performs better than 90% of comparable buildings in this category, demonstrating a leading position in energy management and carbon reduction among similar facilities.



5.1.2 奉行綠色採購

5.1.2 Green Procurement

本院的採購政策明確要求考慮環境因素。員工於採購商品及服務時須遵循相關原則，減少影響環境。

在醫院翻新及發展項目中，本院致力採用最高標準、可行的綠色建築設計，以達至最佳經濟效益和運作效率。

The Hospital's Procurement Policy outlines its commitment to incorporating environmental considerations in procuring goods and services. Staff follow the established principles and best practice to minimize environmental impact throughout the procurement process.

For hospital renovation and development projects, the Hospital strives to design and construct green buildings, achieving the highest practicable standards in an efficient and cost-effective manner.



5.2 社會

5.2 Social

我們秉持「以人為本」的核心價值，將病人、員工和持份者置於首位。過去一年，我們推動多項措施履行企業責任，滿足各方持份者的需要。

Guided by the core value of “People First,” the Hospital consistently places patients, staff and stakeholders at the heart of all its endeavours. During the year, a range of major initiatives were implemented to uphold our corporate responsibilities and address the diverse needs of our stakeholders.

5.2.1 以病人為中心的服務

5.2.1 Patient-centric services

本院堅持 The Hospital upholds:

- 以病人為中心，採取多方位措施提升醫療服務質量和效率，滿足病人需要並優化就醫體驗。

A patient-centred care ethos, adopting a multi-pronged approach to enhance the quality and efficiency of healthcare services, optimising patient's care journey.



- 秉持高標準的企業責任和透明度，透過多渠道分享臨床事件的重要資訊，確保員工和公眾全面了解數據，從而增進對醫療事件及風險的理解。

A high standard of corporate responsibility and transparency, using multiple channels to communicate important information on clinical incidents. This ensures that both staff and the public have access to comprehensive data and insights, strengthening their understanding of medical incidents and associated risks.

5.2.2 為病人提供多項醫療優惠

5.2.2 Concessionary medical benefits to patients

向以下人士提供醫療優惠：

The Hospital offered concessionary medical benefits to the following groups:

- 由醫院管理局轉介的多種服務
Patients referred by the Hospital Authority for various services
- 持長者咭人士
Senior Citizen Cardholders
- 中國基督教播道會之僱員及會友
Employees and members of the EFCC
- 其他教會或基督教機構之僱員
Employees of churches and Christian organizations
- 持有殘疾人士登記證之人士
Holders of the Registration Card for Persons with Disabilities
- 提供放射診斷、物理治療等多項醫管局轉介優惠
Hospital Authority Referral Discount for Radiology, Imaging and Physiotherapy services.
- 為不同年齡組別提供骨質密度檢查優惠：50至74歲人士可享六折優惠，75歲或以上人士可享五折優惠。
Participants of the DEXA — individuals aged 50 to 74 received a 40% discount, while those aged 75 or above enjoyed a 50% discount.
- 於2025年5月6日起，為凡持有「照顧者易達咭」的人士提供醫療折扣，優惠期至2026年5月5日。
Holders of the “Carer EPS Card” — eligible for medical discounts from 6 May 2025 to 5 May 2026.
- 由2025年12月1日至2026年3月31日，凡於星期一至六下午5時至9時期間，於本院接受全科門診服務（須包括藥物或疫苗），可享全單減 \$60 之折扣。
Patients receiving general outpatient consultations with medication or vaccinations between 5:00 pm and 9:00 pm, Monday to Saturday, would enjoyed a special HK\$60 discount from 1 December 2025 to 31 March 2026.

生效日期 Effective Date: 2024.11.01

醫管局醫院轉介優惠

Referral Discount for HA Patient

放射診斷服務

Radiology & Imaging Services

正電子掃描 PET CT Scan

6折 40% OFF

磁力共振掃描 MRI

65折 35% OFF

電腦掃描 CT Scan
雙能量X光
骨質密度檢查 DEXA

7折 30% OFF

8折 20% OFF

- X光線片 X-ray
- 超聲波掃描 Ultrasound
- 電腦乳房攝影 3D Digital Mammogram

• 此優惠只適用於由醫管局轉介之病人，並不適用於其他類別。
• 此優惠不可與其他優惠同時使用。
• 此優惠不可與政府資助之醫療服務同時使用。
• 此優惠不可與政府資助之醫療服務同時使用。

• The discount offer applies only to hospital services and does not apply to specialist services.
• Patients must still be referred by the Hospital Authority to enjoy the discount offer.
• The offer cannot be used in conjunction with other offers.
• The hospital reserves the right to amend or discontinue the offer without prior notice.

播道醫院 2740 3415
Everlight Hospital www.everlight.org.hk

CARE FOR THE CARERS 照顧照顧者

播道醫院
Everlight Hospital

2711 5222
www.everlight.org.hk

5.2.3 免費社區教育講座

5.2.3 Community Free Health Talk

播道醫院本著「以醫為愛·以愛為醫」的服務宗旨，積極推廣免費社區教育講座。2025年，心理評測及輔導中心共提供21次社區或外展服務，包括家庭系列講座、社區心理教育及到校精神健康支援，服務人次達1,638人，較去年上升5.3倍。2025年由不同部門所提供的免費社區講座包括：

- 童年創傷不止於童年 – 童年創傷與家庭建立
- 長期痛症
- 愛情定麵包- 伴侶關係及家庭建立
- 贏在抗逆力- 如何養出孩子的抗逆力
- 樂活心常青- 老年人及照顧者情緒
- 情緒的容量與自我照顧
- 健營飲食抗糖尿
- 跑手膝患及治療講座



Guided by the service motto “Care that Cures,” the Hospital remains committed to promoting free community educational seminars. In 2025, the Psychological Assessment and Counselling Centre conducted a total of 21 community and outreach programmes, including family lecture series, community psychological education sessions and mental health support services for schools. These initiatives served 1,638 participants — representing a 5.3-fold increase compared with the last year. The free community seminars from various departments held in 2025 included:

- Childhood Trauma and Family Building
- Chronic Pain
- Love or Bread? – Partner Relationships and Family Building
- Winning with Resilience – How to Foster Resilience in Children
- Living Life to the Fullest – Emotions of the Elderly and Caregivers
- Emotional Capacity and Self-care
- Healthy Eating to Combat Diabetes
- Runner’s Knees and Treatment



5.2.4 培訓與發展

5.2.4 Training and development

2025年，醫院持續提升服務質素和顧客服務。為助員工有效管理病患互動和投訴，我們提供專門的顧客服務和投訴處理培訓，傳授實用策略和溝通技巧，以專業應對各種狀況。

同時，醫院支持員工進修，促進個人發展和晉升。除資助課程費用外，更提供帶薪學習時間，體現對員工成長和服務卓越的承諾。受資助員工須簽訂協議，承諾服務一定年期，確保教育投資轉化為醫院長遠回報。

In 2025, the Hospital continued enhancing service quality and customer service. To ensure that staff are well-equipped to manage patient interactions and complaints effectively, we organized dedicated training sessions on customer service and complaint handling to provide employees with practical tactics and communication strategies to address concerns professionally.

The Hospital supports staff in further studies to promote personal development and career advancement. In addition to sponsoring course fees, the Hospital granted paid work time, reflecting its commitment to staff growth and service excellence. Beneficiaries sign mutual agreements committing to service tenure, ensuring that training investments translate into long-term returns for the Hospital.



5.2.5 建立更好和更安全的工作場所

5.2.5 Building a better and safer workplace

自2024年5月1日起，本院與盈力僱員顧問服務（基督教家庭服務中心轄下的服務單位）合作，為全體員工提供員工支援計劃（EAP）。該計劃協助員工應對日常生活及工作挑戰，涵蓋多元化輔導服務，並提供技能提升課程。

Since 1 May 2024, the Hospital engaged Vital Employee Service Consultancy (a service unit under Christian Family Service Centre) to provide an Employee Assistance Program (EAP) for all our hospital staff members. The Program helps employees in tackling personal and workplace challenges, through a diversified range of counselling services, complemented by an array of courses to enhance staff members' skills and capabilities.

5.2.6 與社區建立良好關係

5.2.6 Building rapport with the community

本院秉持誠信、開放和問責的價值，透過多渠道與公眾交流，支持社區團體，建立和諧關愛社區。為此，我們採取以下措施：

- 在投標評核中，承諾聘用殘疾人士的供應商會獲額外得分，鼓勵外判服務供應商聘用殘疾僱員。
- 透過多個網上平台，例如本院網站、Facebook、YouTube、Instagram、LinkedIn及流動應用程式，發佈安排醫療健康資訊及重要新聞。
- 透過每四個月一次的院訊，向持份者通報醫院政策和服務的最新發展。
- 舉辦社區參與活動，例如「手部衛生日」，教育公眾潔手的重要性。
- 參與2025年4月26日舉行的播道同行慈善跑，為總會慈惠部「播道同行」專款資助計劃籌募善款，以幫助有需要的基層家庭。

The Hospital embraces values of integrity, openness and accountability, making every effort to engage the public through multiple communication channels while supporting community groups to foster a harmonious and caring community. Key initiatives include:

- **Inclusive procurement practices:** The Hospital's procurement process encourages the employment of persons with disabilities by adopting a marking scheme in tender evaluations. Additional scores are awarded to bidders who commit to hiring staff with disabilities, thereby motivating outsourced service providers to promote workplace inclusion.
- **Transparent communication:** Service updates, healthcare tips and news shared via multiple online platforms, including the Hospital website, Facebook, YouTube, Instagram, LinkedIn and mobile app.
- **Stakeholder engagement:** The Hospital maintains close communication through an every-four-months' newsletter, providing the latest updates on hospital policies and services.
- **Community education:** Events such as Hand Hygiene Day are organized to raise public awareness of infection prevention.
- **Charity participation:** Joined the EFCC Charity Run held on 26 April 2025, supporting efforts to raise funds for underprivileged families.



● 手部衛生日活動相片

Photos from the Hand Hygiene Day at the hospital.



- 播道醫院員工參與「播道同行慈善跑2025」，為播道總會慈惠部「播道同行」籌款，關愛基層家庭，以傳遞愛與關懷。

Our staff participated in the 'EFCC Charity Run 2025' to raise funds for the 'EFCC Fellowship' program, to supports underprivileged families.



- 透過手部衛生日社區教育活動，本院旨在向公眾示範正確潔手技巧，以提升社區對預防感染的重視。

By organizing Hand Hygiene Day, our Hospital aims to demonstrate the proper hand-washing techniques and to increase the public awareness of the importance of hand hygiene.

5.2.7 3R 計劃

5.2.7 3R Project

適時、適切、跨專業團隊計劃（3R計劃）是由播道兒童之家、寶血兒童村及善牧會合辦，播道醫院為三所機構轄下院舍兒童和青少年提供醫療及輔導服務。計劃由香港公益金支持。

Right Care, Right Time and Right Team (3R) is a joint project co-organized by Evangel Children's Home, Precious Blood Children's Village and Sisters of the Good Shepherd. Evangel Hospital is the co-operation partner providing medical and psychological services to the children and youth residents. This project is supported by The Community Chest of Hong Kong.

5.2.8 播道神學院關懷神學生輔導計劃

5.2.8 Pastoral Care Program for Theological Students at Evangel Seminary

自2024年8月起，本院心理評測及輔導中心與播道神學院合辦並受其資助推行「關懷神學生輔導計劃」。由2024年8月至2025年7月期間，使用服務的神學生反饋滿意度為97%。最新一期計劃已於2025年8月啟動，為期三年由2025年8月至2028年7月。本院將繼續為未來牧者提供專業心理輔導服務。

Since August 2024, the Hospital's Psychological Assessment and Counselling Centre has partnered with and received funding from Evangel Seminary to co-host the "Pastoral Care Program for Theological Students". From August 2024 to July 2025, user satisfaction reached 97%. The new three-year phase (August 2025 to July 2028), continues providing professional psychological counselling support for future pastors.



5.2.9 播道總會關懷牧者輔導計劃

5.2.9 Care Program for EFCC Pastors

自2020年起，本院的心理評測及輔導中心與播道總會合作及受其資助推行「關懷牧者輔導計劃」。2024年4月至2025年3月期間，使用此服務的教牧同工或其配偶滿意度達100%。最新一期計劃已於2025年4月展開。本院將繼續為教牧同工及其配偶提供專業心理輔導。

Since 2020, the Hospital's Psychological Assessment and Counselling Centre has partnered with and received funding from Evangelical Free Church of China (EFCC) to implement the "Pastoral Care Program for Pastors." From April 2024 to March 2025, satisfaction among participating pastors and their spouses reached 100%. The new phase launched in April 2025, continues to provide professional psychological counselling support for pastoral staff and their spouses.



5.2.10 為大埔火災受災人士提供全額資助情緒支援

5.2.10 Fully Funded Emotional Support for Tai Po Fire Victims

大埔宏福苑嚴重火災令人深感悲痛。播道醫院秉持「以醫為愛·以愛為醫」的服務理念，使用市民捐贈的善款，全額資助受災人士接受本院心理評測及輔導中心就事件提供的情緒支援服務。此外，院牧部在災後亦開設熱線，為受災人士提供心靈關顧及支援。

The tragic Tai Po Wang Fuk Court fire deeply saddened our community. To uphold our spirit of 'Care that Cures', the Hospital utilized public donations to fully fund an emotional support service for affected individuals through the Psychological Assessment and Counseling Centre. In addition, our chaplaincy team provided spiritual care and support to those affected via a hotline.

患難中的倚靠 劉麗儀姑娘 (播道醫院主任院牧)

大埔宏福苑五級火災，在2025年11月26日發生，火警中有168人離世，一百多家庭受火災影響，身心受到創傷。播道醫院是一所基督教醫院，我們為大埔災民，感到哀痛傷心，在災後一日為大埔宏福苑火災舉行祈禱會，有多位醫院醫護員工參與，一同禱告守望。之後，播道醫院心理評測及輔導中心黃姑娘邀請院牧部一同聯合，為大埔災民及受火災影響人士，開展情緒支援熱線服務，院牧協助接聽求助者來電，聆聽他們的需要，安慰他們的心靈。

災後四日一位大埔災民接到有關熱線服務的資料後，致電到院牧部，想找院牧傾訴心聲。院牧接過電話後，與他傾談了大約一小時，除了關懷他的身心靈情況，亦聆聽他的需要，安慰他的心靈需要，並向他分享福音。透過這次通電話，這位求助者感到心靈得支援，內心感到關愛，更願意接受院牧的禱告和返教會聚會，以便更認識神。

透過這關懷熱線的服務，我們能夠聆聽災民的需要。雖然他們受火災的影響，感到哀痛傷心，但作為院牧，我們能夠有機會服侍大埔災民，聆聽他們的心靈需要，安慰支援他們，實在是十分寶貴！正如(腓立比書 4章:6至-7節) 記載：「應當一無掛慮，只要凡事藉着禱告、祈求和感謝，將你們所要的告訴神。神所賜出人意外的平安，必在基督耶穌裏，保守你們的心懷意念。」其實，當我們經歷考驗的時候，我們可以禱告祈求，神必垂聽禱告，幫助我們倚靠祂面對事情，賜給我們勇氣和力量！

願主使用播道醫院關懷更多有需要的人，見證基督，傳揚福音，服務更多市民、病人及家屬。

Refuge in Adversity

Ms. Angel Lau
Chaplain-in-charge

In the wake of the 26 November 2025 Tai Po Wang Fuk Court fire, which took 168 lives and traumatised over 100 families, Evangel Hospital—guided by “Care that Cures”—offered emotional and spiritual support to victims. After a memorial prayer gathering, our Psychological Assessment and Counseling Centre and the Chaplaincy Department jointly launched a pastoral emotional support hotline. Chaplains answered calls, listened to callers’ needs, comforted their hearts, and shared the Gospel.

One caller, after receiving hotline information, spoke with a chaplain for about an hour—finding renewed care and spiritual support, and becoming more open to prayer and church fellowship to know God better.

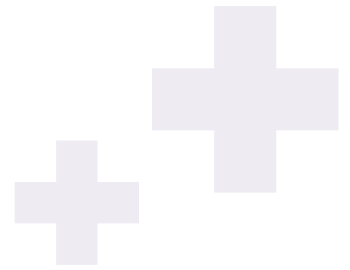
Through this service, we hear victims’ inner needs and provide comfort and hope, trusting God’s peace as stated in Philippians 4:6–7—Do not be anxious about anything, but in every situation, by prayer and petition, with thanksgiving, present your requests to God. And the peace of God, which transcends all understanding, will guard your hearts and your minds in Christ Jesus.

May the Lord use our Hospital to serve more people in need, witness to Christ, and spread the Gospel to patients, families, and the wider community.



5.3 管治

5.3 Governance



本院透過將綜合的環境和社會因素納入管理考慮，承諾負責任的管理，並為持份者和社區創造價值。本院已建立環境、社會及管治（下稱ESG）框架，以推動和落實醫院的相關策略。

The Hospital is committed to responsible operation and value creation for stakeholders and community by integrating environmental and social factors into management considerations. It has established an ESG framework to promote and implement the Hospital's ESG strategy.

5.3.1 董事會

5.3.1 Board of Directors

董事會負責醫院的ESG管治，包括推動醫院的可持續發展，並承擔本院為ESG工作所作出之努力的整體責任。因此，董事會的角色是作為領導並為相關事宜問責，例如監管本院對環境和社會影響的評估，並推動由上而下的文化，確保ESG考量成為商業決策過程的一部分。

The Board is responsible for the Hospital's ESG governance. It steers the Hospital's sustainable development forward and bears the overall responsibility of its ESG efforts. Therefore, the role of the Board is to take leadership for and accountability in matters such as overseeing the assessment of the Hospital's environmental and social impacts; and promoting a culture from the top to ensure ESG considerations are part of the business decision-making process.



5.3.2 院長

5.3.2 Hospital Superintendent

董事會已將部份與ESG相關的職能委任給院長，其主要職責包括：

The Board has delegated certain ESG-related functions to the Hospital Superintendent whose primary duties and responsibilities include:

- 為醫院的可持續性建立基礎，從上推動相關文化、促進開放討論，並將ESG管理整合到醫院的日常運作與目標中；

Setting the tone at the top and reinforcing the culture within the Hospital regarding sustainability, promoting open discussion and integrating ESG management into the Hospital's processes and goals;

- 監察ESG政策和策略的發展和實踐。

Oversight of the development and implementation of the ESG policies and strategy.



5.3.3 防貪培訓

5.3.3 Anti-Corruption Training

鑒於建立合規及道德工作環境之重要性，本院自 2024 年起將反貪腐培訓納入強制培訓課程，適用於所有員工。這項培訓使員工具備識別、預防和妥善應對賄賂和貪腐風險的知識。通過將此計劃納入核心培訓框架，本院確保每位員工都能遵守法律標準及道德實踐，從而加強醫院的誠信和透明度。

Recognizing the importance of fostering a compliant and ethical workplace, the Hospital incorporated anti-corruption training into its Mandatory Training curriculum for all employees starting in 2024. The training equips staff with the knowledge to identify, prevent and appropriately respond to risks of bribery and corruption. By embedding this programme into the core training framework, the Hospital ensures that all employees uphold legal standards and ethical practices, thereby reinforcing integrity and transparency across the Hospital.

5.3.4 風險管理

5.3.4 Risk Management

風險管理是一個系統化且必要的流程，用以識別、分析、評估及處理各類風險。為達到此目標，本院建立了一套全面的風險管理系統，旨在識別並管理與其活動及資源相關的風險與機會。

The Hospital recognizes risk management as a systematic and essential process for identifying, analysing, assessing and addressing all types of risks. To support this, the organization has established a comprehensive risk management system designed to identify and manage the risks and opportunities associated with its activities and resources.

播道醫院採用整合全企業風險管理方法，釐定管理風險的範圍、系統與程序，以及參與風險管理過程中個人的角色與責任。整個框架設計全面涵蓋醫院所面臨的所有風險，又足夠靈活以適應業務活動的變化。

The Hospital adopts an integrated Enterprise Risk Management (ERM) approach that provides a holistic view of the enterprise-wide risks facing the organization. The ERM framework defines the scope of risks to be managed, the systems and procedures used to manage them and the roles and responsibilities of individuals involved in the risk management process. The framework is designed to be both comprehensive, capturing all risks to which the Hospital is exposed and sufficiently flexible to adapt to changes in business activities.

董事會將風險管理及內部控制系統效能的監督責任委派給審計與風險委員會，並指派高級管理層負責在組織內執行風險管理系統。儘管有這些委派，董事會仍保有整體風險管理責任，包括：

The Board of Directors delegates responsibility for overseeing the effectiveness of risk management and internal control systems to the Audit and Risk Committee and assigns Senior Management team the role of implementing the risk management system across the organization. Despite these delegations, the Board retains overall responsibility for risk management, including:

- 監控管理層表現，確保企業在董事會設定的風險範圍內運作。
Monitoring management's performance to ensure the business operates within the risk limits set by the Board; and
- 監督風險管理系統的效能，確保它能按預期運作並達成目標。
Overseeing the effectiveness of the risk management system to ensure it works as intended and meets its objectives.



6

認證、獎項與認可

Accreditation, Awards and Recognition

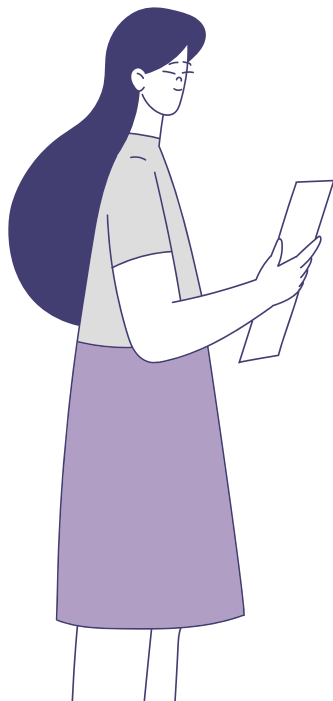


6.1 澳洲醫療標準醫院認證

6.1 ACHS Hospital Accreditation

本院於2025年9月17至19日進行澳洲醫療標準委員會第二周期評核，評核涵蓋組織與服務評估、策略規劃流程、臨床管理系統，及管治中的客戶參與等多個範疇。首席評審員Mr. David Gunderson對本院的表現表示滿意。

The Hospital commenced the second cycle of accreditation by the Australian Council on Healthcare Standards (ACHS) with an organization-wide assessment conducted from 17 to 19 September 2025. The assessment covered organizational and service review, strategic planning processes, clinical governance systems and consumer engagement in governance. Mr. David Gunderson, the lead assessor, expressed satisfaction with our overall performance.



6.2 明報「卓越關愛大獎2025」

6.2 Ming Pao's Excellence in Caring Award 2025



本院一直重視可持續發展，並致力於環境、社會和管治上實踐最佳標準。我們很榮幸於《明報》「環境、社會及企業管治大獎 2025」頒獎禮中，獲頒發「卓越關愛大獎」，並藉此機會與其他得獎企業交流，共同為社會的可持續發展出一分力。

Committed to ESG excellence, the Hospital received the "Excellence in Caring Award" at Ming Pao "ESG Awards 2025" ceremony. This honour facilitated valuable exchanges with fellow awardees, sharing ideas to promote sustainable development.



- 播道醫院榮獲《明報》「卓越關愛大獎」。

Evangel Hospital received the 'Excellence in Caring Award 2025' at the Ming Pao ESG Award Ceremony.

6.3 2025年私隱之友嘉許獎 – 金獎

6.3 Privacy Friendly Awards 2025 – Gold Award



本院榮獲香港個人資料私隱專員公署頒發的「2025年私隱之友嘉許獎 - 金獎」，肯定本院在保護個人資料及數據安全方面的卓越努力與成績。

The Hospital received the Gold Award in the Privacy-Friendly Awards 2025 from the Office of the Privacy Commissioner for Personal Data (PCPD), recognizing our exemplary efforts and achievements in personal data protection and data security.



- 本院院長助理兼總經理代表醫院領取「2025年私隱之友嘉許獎 - 金獎」
General Manager cum Assistant to Hospital Superintendent representing Hospital received “Privacy Champion Award 2025 – Gold Award”



6.4 獲頒支持社企機構 6.4 Social Enterprise Supporter

本院獲明途聯繫有限公司提名，獲頒發「支持社企機構」證書，表彰本院積極與社企合作，擴展視光中心服務，為市民提供更多醫療及復康用品，又推動殘疾人士就業，倡導良心消費。本院將繼續履行企業社會責任，讓「以醫為愛·以愛為醫」體現在本院的服務當中。

Nominated by MentalCare Connect Company Ltd, the Hospital is honoured to receive the “Social Enterprise Supporter” certificate. This recognition highlights our collaboration with social enterprises to expand Optometric Centre services, supply medical products, promote employment opportunities for persons with disabilities and encourage socially responsible consumption. The Hospital will continue to uphold its corporate social responsibility and embody the spirit of “Care that Cures” in all services.



6.5 「數碼無障礙嘉許計劃」 金獎

6.5 Digital Accessibility Recognition Scheme 2024-2025 Gold Award



本院網站首次參加《數碼無障礙嘉許計劃》，並喜獲金獎殊榮。此計劃由香港互聯網註冊管理有限公司 (HKIRC) 主辦，政府數字政策辦公室協辦，並由平機會擔任顧問，目的是鼓勵機構或企業透過設計數碼無障礙之網站或應用程式，使人人都能平等地獲得服務和資訊。是次獲獎肯定了播道醫院推動數碼共融的努力。

The Hospital's website received the Gold Award in the Digital Accessibility Recognition Scheme in its first year of participation. Organized by the Hong Kong Internet Registration Corporation Limited, with the Office of the Government Chief Information Office support, the scheme promotes the development of digitally accessible websites to ensure equal access to services and information. This recognition underscores the Hospital's commitment to advancing digital inclusion.



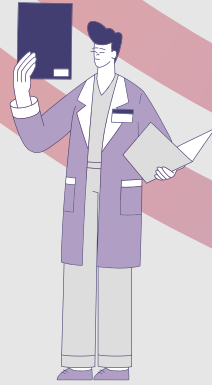
6.6 連續九年獲得「同心展關懷」 6.6 Recognition as a Caring Organization for the Ninth Consecutive Year

本院連續第九年獲社聯頒發「同心展關懷」證書，並榮獲「進階表現」嘉許。本院將持續推動社區關愛文化。

This year marks the ninth consecutive year that the Hospital has been recognized by the Hong Kong Council of Social Service (HKCSS) as a “Caring Organization.” The recognition commends our continued dedication and outstanding performance in caring the community. The Hospital remains committed to fostering a culture of care within the community.



7



醫院重建計劃 Hospital Redevelopment Plan





現時的播道醫院大樓已經在馬頭角迄立超過60年，出現明顯老化跡象。為改善醫院的營運條件，趕上主流醫療需求和標準，同時優化醫院設計以容納最新的基礎設施，醫院的重建被視為有必要。除了增加醫療設施，本院還希望透過增加綠化、公共空間和引入不同的設計理念，為社區教育和醫療培訓提供機會，也為病人的照顧和全人健康締造一個更舒適的環境，讓整個醫療界因此而受惠。

為此，播道醫院於2025年3月17日按照《城市規劃條例》（第131章）12A條提出一項申請——將九龍亞皆老街222號內地段8813號的「政府、機構或社區」用地之建築高度限制，從五層修改為高於主水平基準110米。然而，經與法定機構討論後，本院於2025年4月30日再次向城市規劃委員會提交申請，進一步將建築高度限制從主水平基準110米，提升至不超過主水平基準114米的方案。主要的改善包括：（1）醫院病床數量由原來60張，大幅增加至144張；（2）增加醫療設施，例如診症室、手術室及其他專科服務，包括藉智慧醫院概念提供化療及遙距診症服務，又提供精神健康、中醫、牙科，以及24小時門診服務；（3）承諾服務弱勢社群，並為更多市民提供可負擔的醫療服務和折扣優惠。

The existing Evangel Hospital has been established in Ma Tau Kok for over sixty years with clear signs of ageing. Redevelopment is considered necessary to improve the Hospital's operational conditions and keep up with the prevailing healthcare needs and standards, as well as optimising the building design to accommodate the latest infrastructure requirements. Beyond enhancing medical facilities, the Hospital also aspires to provide a more comfortable hospital environment for patient care and well-being through enhanced greenery, communal space provision, various design measures, and opportunities for community education and healthcare training programmes. These efforts will benefit the medical field as a whole.

The Evangel Hospital thus, submitted a proposed application under Section 12A of the Town Planning Ordinance (Chapter 131) – “To amend the building height restriction on a ‘Government, Institution or Community’ site at Kowloon Inland Lot 8813, 222 Argyle Street, Kowloon City from 5 storeys to 110 metres above Principal Datum” on 17 March 2025. However, after discussion with the statutory bodies, a proposal on further increasing the overall Building Height from 110mPD to no more than 114mPD was submitted to the Town Planning Board on 30 April 2025. The key improvements include: (1) a significant increase in hospital bed provision from 60 to 144; (2) expansion of medical facilities such as consultation rooms, operating theatres and specialist services (including chemotherapy, telemedicine through Smart Hospital Initiatives, mental health care, Chinese Medicine and dental care) with 24-hour outpatient services; and (3) commitment to serving underprivileged communities and the wider public with affordable pricing and discounted charges.







於法定機構考慮本院申請期間，我們在2025年4月與九龍城一位區議員，以及毗鄰播道醫院的豪華閣代表舉行會議，以便向持份者報告項目細節，並回應他們的提問。

城市規劃委員會（城規會）秘書處於2025年7月18日正式通知播道醫院，指我們的申請於2025年7月4日舉行的城規會會議上獲得通過。相關申請必須在2025年12月5日的「都市規劃委員會」會議上再次討論，以獲得委員會成員同意將已獲批准的馬頭角分區計劃大綱所作之修改圖則，予以展示兩個月，以供公眾查閱和提出申述。都市規劃委員會成員支持分區計劃大綱圖的修改建議，並由2025年12月24日起，將分區計劃大綱圖進行為期2個月

While our application was being considered by the statutory bodies, meetings with one of the members of Kowloon City District Council and representatives of Hoover Court (neighbour of the Hospital) were held in April 2025 to update the project details to the stakeholders as well as to address their concerns, if any.

Secretariat of Town Planning Board (“TPB”) officially notified us on 18 July 2025 that our application was agreed in the TPB meeting held on 4 July 2025. The concerned application had to be discussed in the Metro Planning Committee (“MPC”) meeting again on 5 December 2025 to obtain MPC members' agreement on the proposed amendments to the prevailing approved Ma Tau Kok Outline Zoning Plan (“OZP”) for exhibition for 2-month public inspection and representation. MPC Members supported the proposed amendments to the OZP and

的刊憲，讓公眾人士得悉。所收集到的意見將被整合，讓城規會作進一步考慮。

在等候分區計劃大綱圖的最終審批期間，本院成立了三個由董事會成員帶領的工作組，分別是「土地與租賃」、「籌款與推廣」以及「醫院規劃」，以進一步計劃和跟進醫院重建項目的工作。另一工作組則由播道醫院院長所領導，專注未來幾年的服務過渡安排。

the draft OZP was gazetted for public inspection for 2 months starting from 24 December 2025. Comments on the Application were consolidated for further consideration by the Town Planning Board.

While the Hospital is waiting for the final approval for the OZP, three working groups were formed, namely Land & Lease, Fund Raising & Promotion and Hospital Planning, which are under the leadership of Board Directors, to further plan and follow up the Hospital Redevelopment Project. While another working group is led by the Hospital Superintendent to plan for the Service Transition in the coming years.





為了借鑒本港其他醫院的重建經驗，本院很榮幸邀請到香港中文大學醫學院賽馬會公共衛生及基層醫療學院專業應用教授馮康醫生，於2025年8月11日為本院的董事、高級管理層和部門負責人進行演講，主題為「以系統化方法進行以病人為中心的醫院設計」。

To make reference to the experience of other hospital redevelopment projects in Hong Kong, the Hospital was honored to have Dr FUNG Hong, Professor of Practice in Health Services Management at the Jockey Club School of Public Health & Primary Care, Chinese University of Hong Kong, delivered a presentation on “A Systematic Approach to Patient-centred Hospital Design” to our Directors, Senior Management and Department Heads on 11 August 2025.



本院積極尋求公眾及社區對實現重建項目的支持。重建項目的籌款主題重申醫院的願景，強調重建不僅僅是磚瓦的堆砌——它是一段「重建」的故事：一個因為恩典而重建，以熱情去更新的故事。我們知道這段旅程必須再次依賴上帝的供應和恩典。建築物和設施的轉型只是願景的一部分，我們更希望我們的員工、用戶和社區，能體驗到超越牆壁和設備的更新。

尼希米重建耶路撒冷城牆的故事提醒我們，建設從來不僅是一個工程項目——它是信心的見證。在1960年代，宣教士們看到建立一所基督教醫院，靠的並非其規模或設備，而是團隊是否能保持清晰的使命，以及合而為一的心。今日，儘管我們面臨巨大的不確定性，我們仍然心存使命。醫院重建項目將作為一個活生生的見證，證明重建不僅關乎結構，更是體現神聖的目的和希望。

The Hospital actively seeks the support of the public and community to realize the Redevelopment Project. The fund-raising theme for the Project reaffirms the hospital vision, putting a strong emphasis that the redevelopment is more than bricks and mortar—it is a story of “Re”: a story of rebuilding with grace and renewing with passion. We recognized that this journey must once again rely on God’s provision and grace. Transformation of the building and facilities is only part of the vision. We hope that our staff, users and the community will encounter a renewal that transcends walls and equipment.

Nehemiah’s rebuilding of the walls of Jerusalem reminded us that construction is never merely an engineering project—it is a testimony of faith. In the 1960s, the missionaries envisioned that the building of a Christian hospital was not about its scale or equipment but whether we remained clear in mission and united as a community. Today, though we face great uncertainties, we still keep such mission in mind. The Redevelopment Project will act as a living witness that building is not only about structures but also about embodying divine purpose and hope.



附錄 Appendix

服務數據

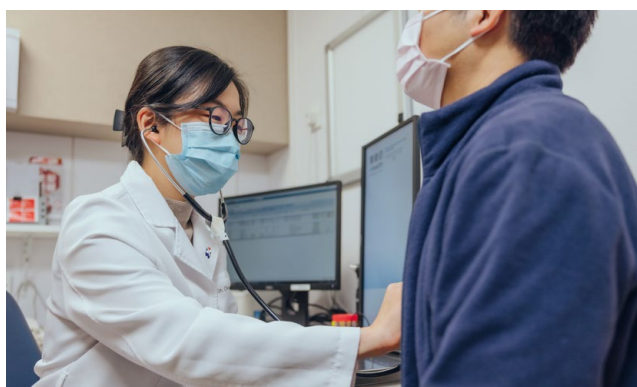
Service Deliverables



就診人次 Number of Attendances

	2025	2024	2023
Hospital Services 醫院服務			
General Outpatient Service 全科門診	45,469	52,360	52,014
Specialist Clinic 專科門診	13,636	14,586	16,160
Inpatient Admissions 住院服務	3,447	3,913	3,978
Day Admissions 日間住院服務	2,702	2,658	2,569
Operation 手術服務	3,287	3,637	3,570
Endoscopy Service 內視鏡手術服務	4,567	4,681	4,353
Dental Clinic 牙科門診	1,282	1,307	1,474
Physiotherapy 物理治療服務	4,367	4,676	5,297
Community Clinics/Centres 社區診所 / 中心			
Western Medicine Service 西醫門診	-	-	1,268*
Chinese Medicine Service 中醫門診	2,835	3,540	4,535
Psychological Assessment & Counseling Service 心理評測及輔導服務	692	671	727
Optometric Service 視光服務	3,880	2,408	3,013

* 該診所於 2023 年 3 月 16 日關閉。 The clinic closed on 16 March 2023.



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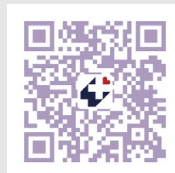
● **播道醫院**
Evangel Hospital

九龍亞皆老街222號
222 Argyle Street, Kowloon.

☎ 電話 Tel 2711 5222 📠 傳真 Fax 2761 1469

✉ 電郵 Email info@evanhosp.org.hk

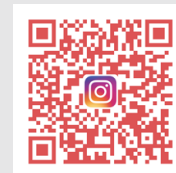
🌐 網址 Website www.evangel.org.hk



Website



Facebook

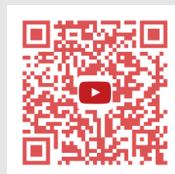


Instagram

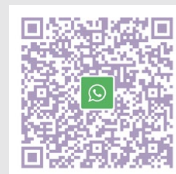
● **播道醫院心理評測及輔導中心**
Evangel Hospital Psychological Assessment & Counselling Centre

九龍土瓜灣宋皇臺道2號地下
G/F, 2 Sung Wong Toi Road, To Kwa Wan, Kowloon.

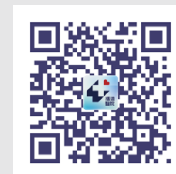
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